

IndeVets

# IndeVets Covid-19 Veterinary Impact Survey

April 2021

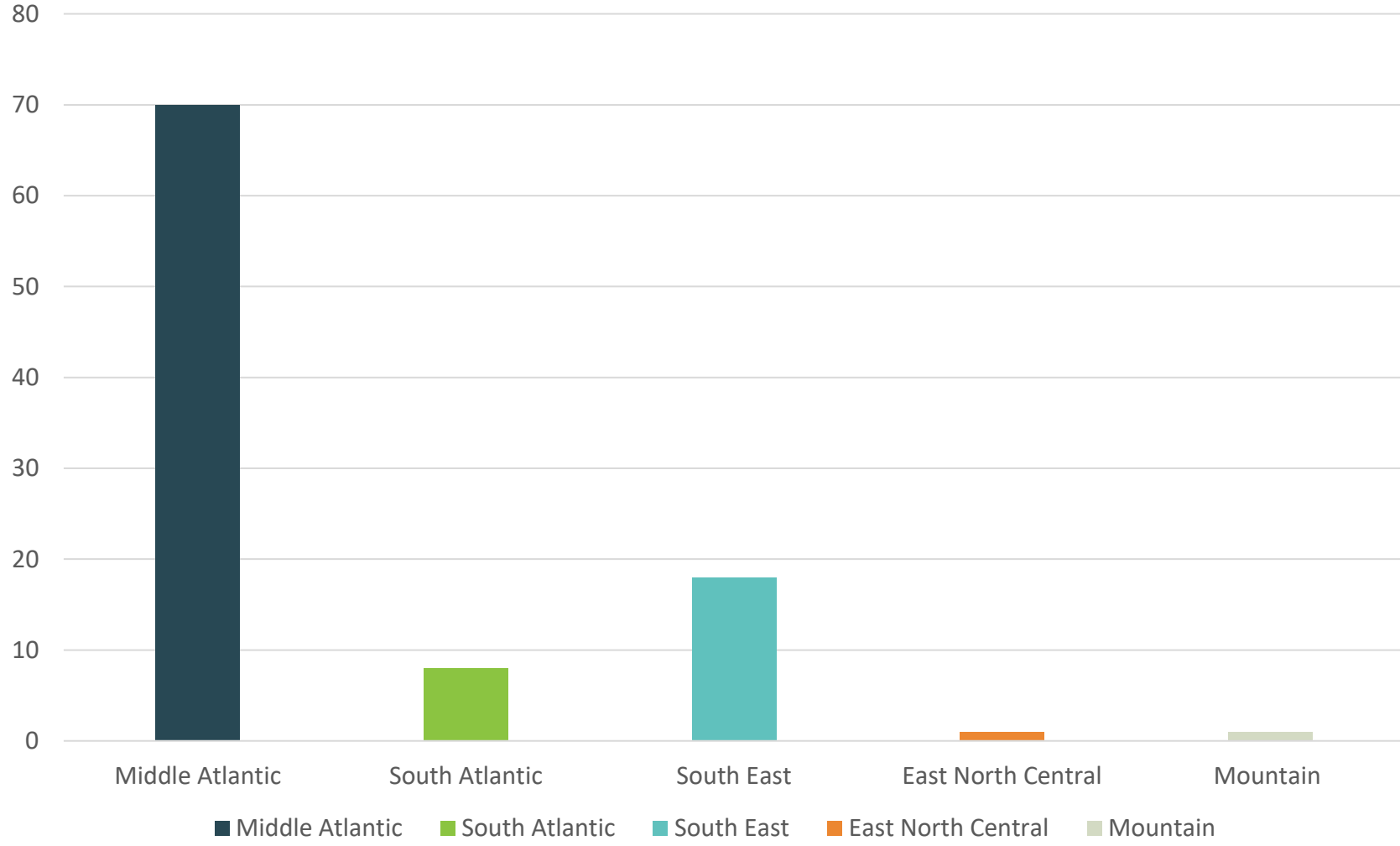


# One year later

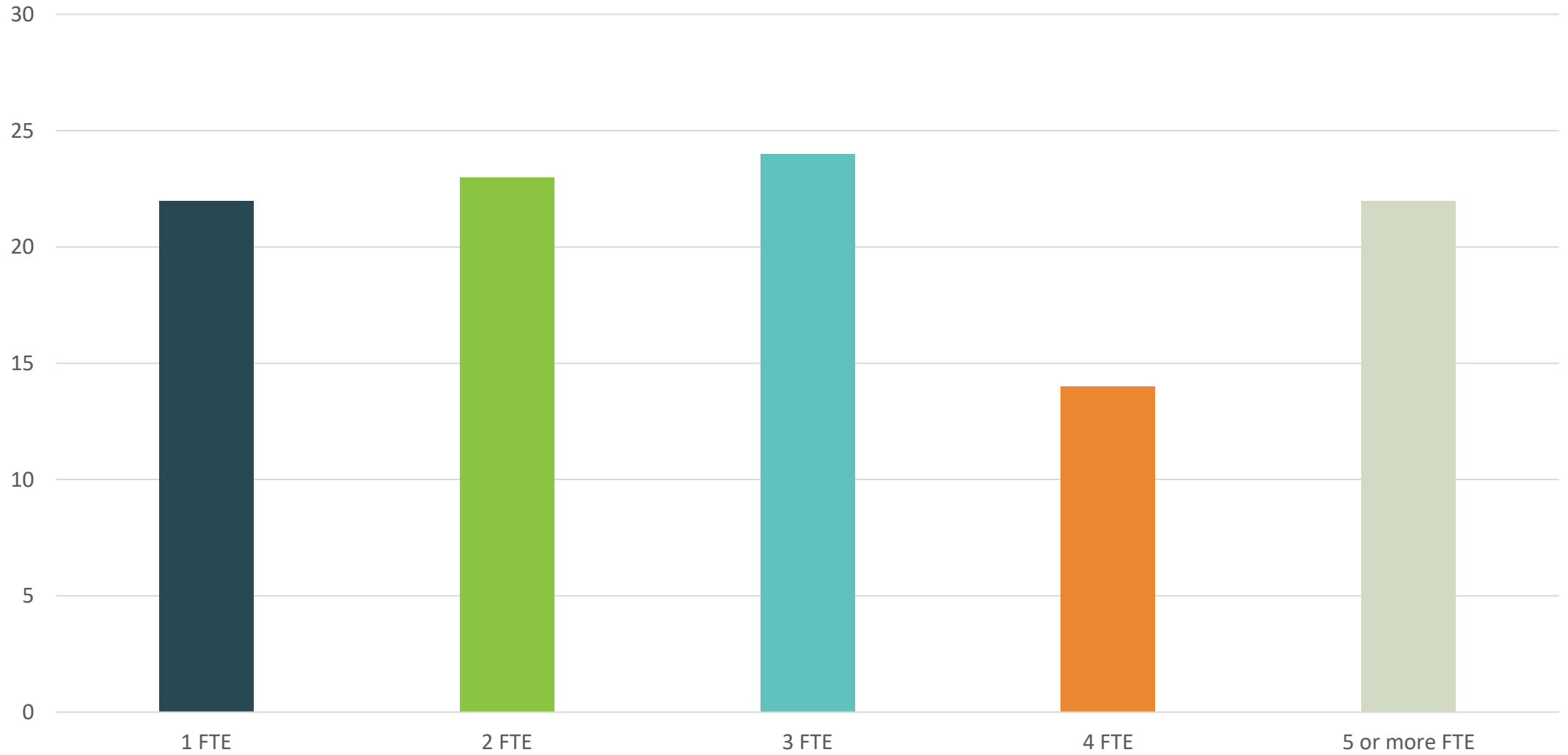
- IndeVets conducted 4 veterinary impact studies in spring 2020, to provide a broad overview of how the Covid-19 pandemic impacted the clinical, operational and financial performance in the animal health industry. You can view past survey results at our website: [indevets.com/covid-19/](https://indevets.com/covid-19/)
- This survey was conducted one year later, in April 2021, to see how the industry has changed.
- 105 animal hospital staff responded to the most recent survey.
- To sign up to receive future survey results from IndeVets, please visit [indevets.com/covid-19/](https://indevets.com/covid-19/).



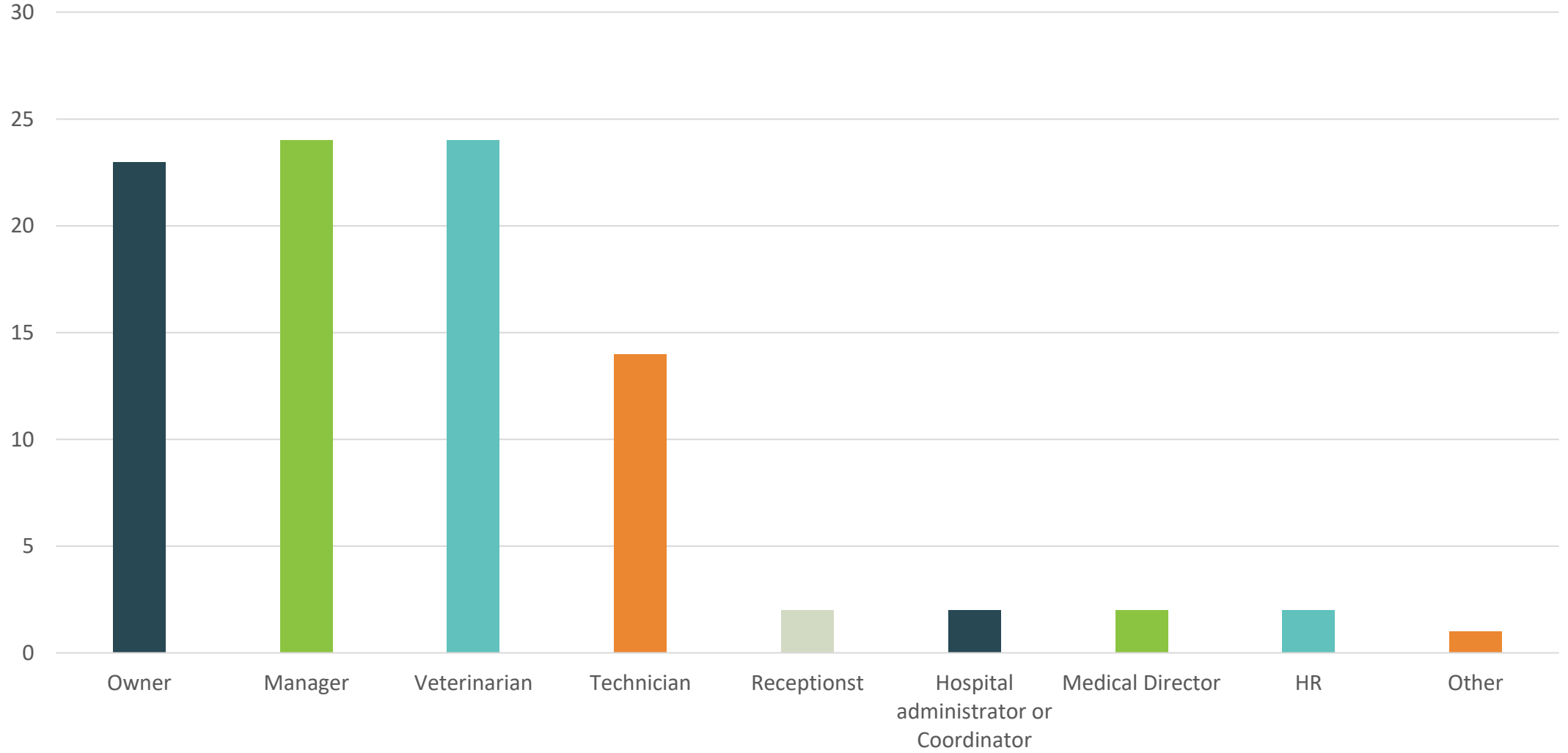
# What region of the US are you located in?



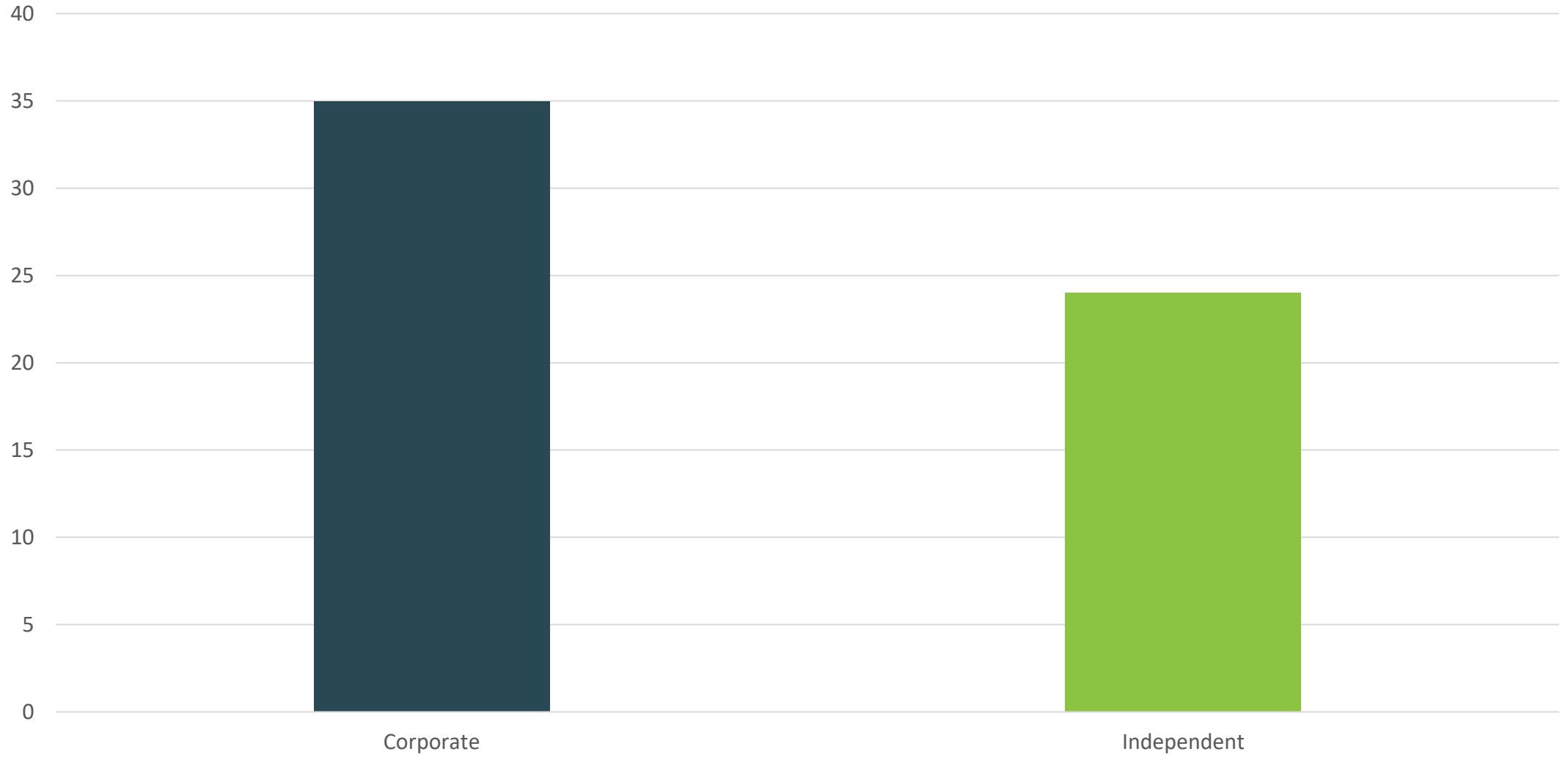
## How many veterinarians are at your practice?



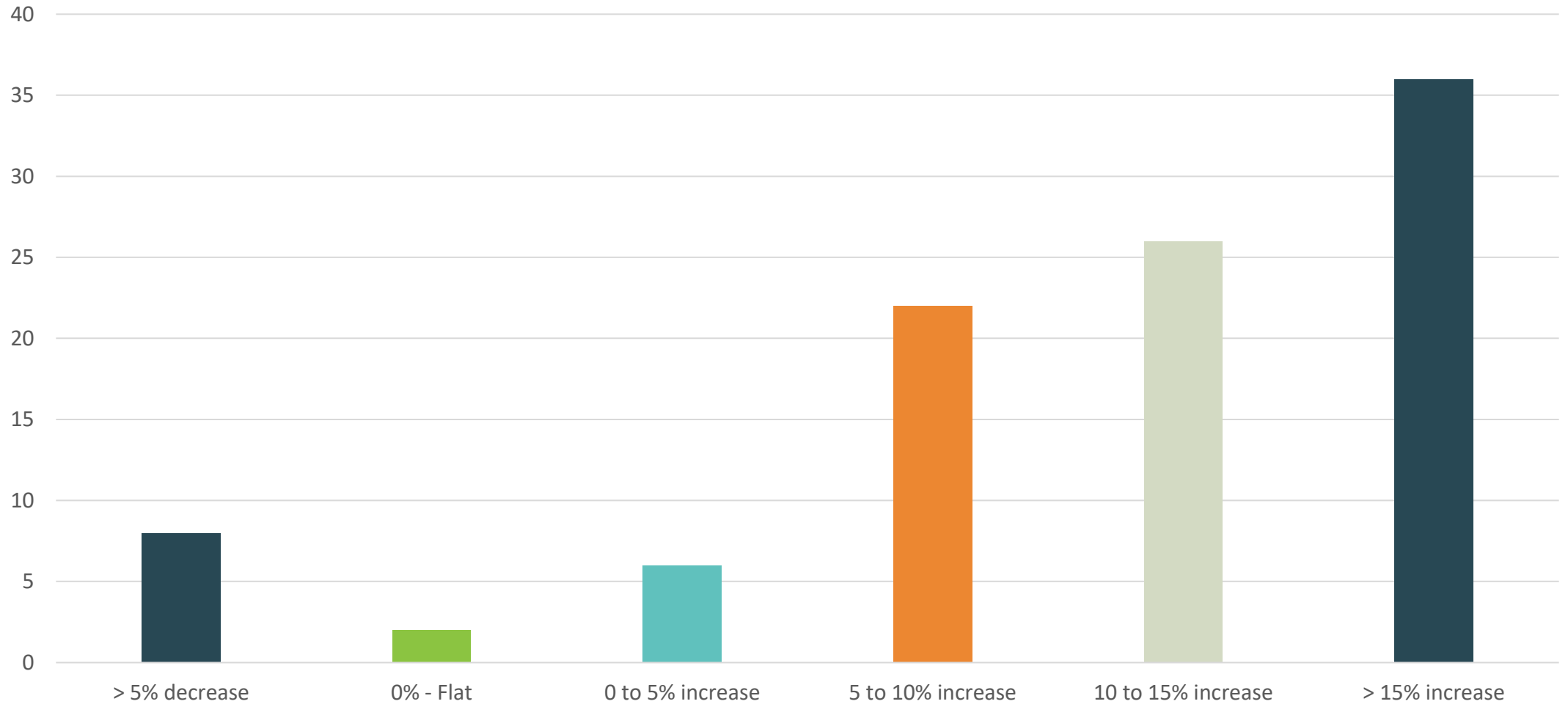
## What is your role at the hospital?



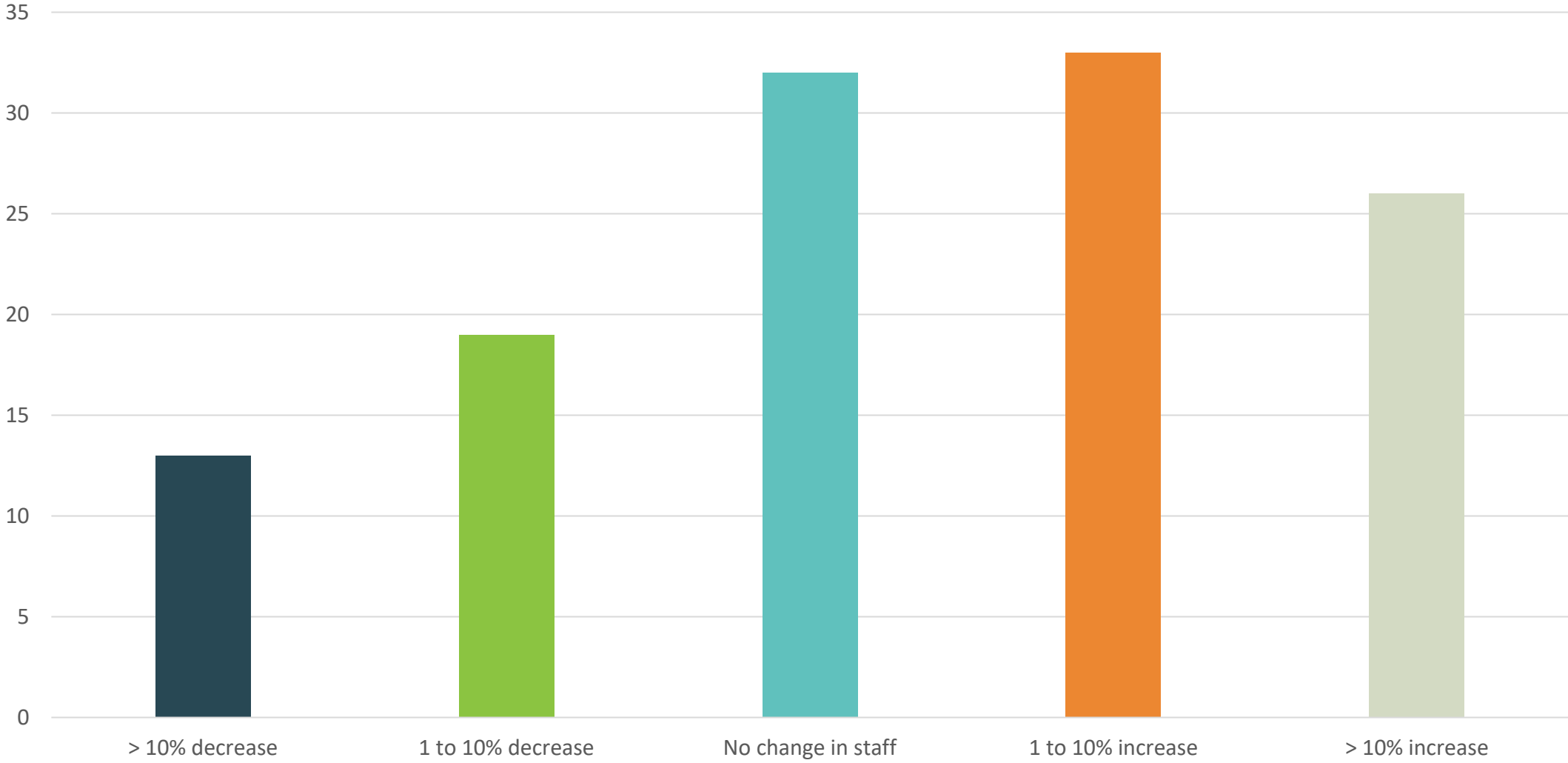
# Is your hospital corporate or independent?



## Have you seen an increase or decrease in appointments since Covid first hit in 2020?

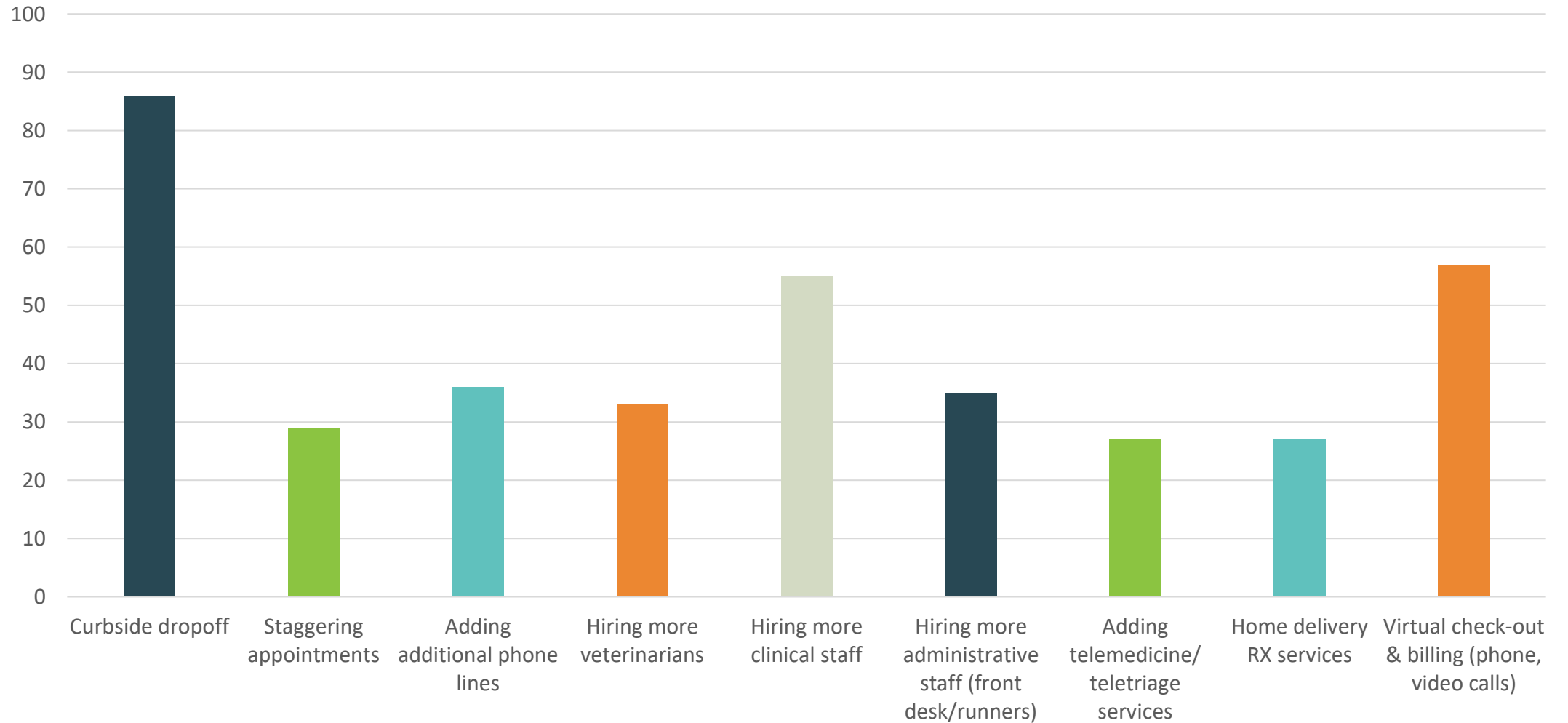


# Have you had an increase or decrease in staffing levels since Covid first hit?

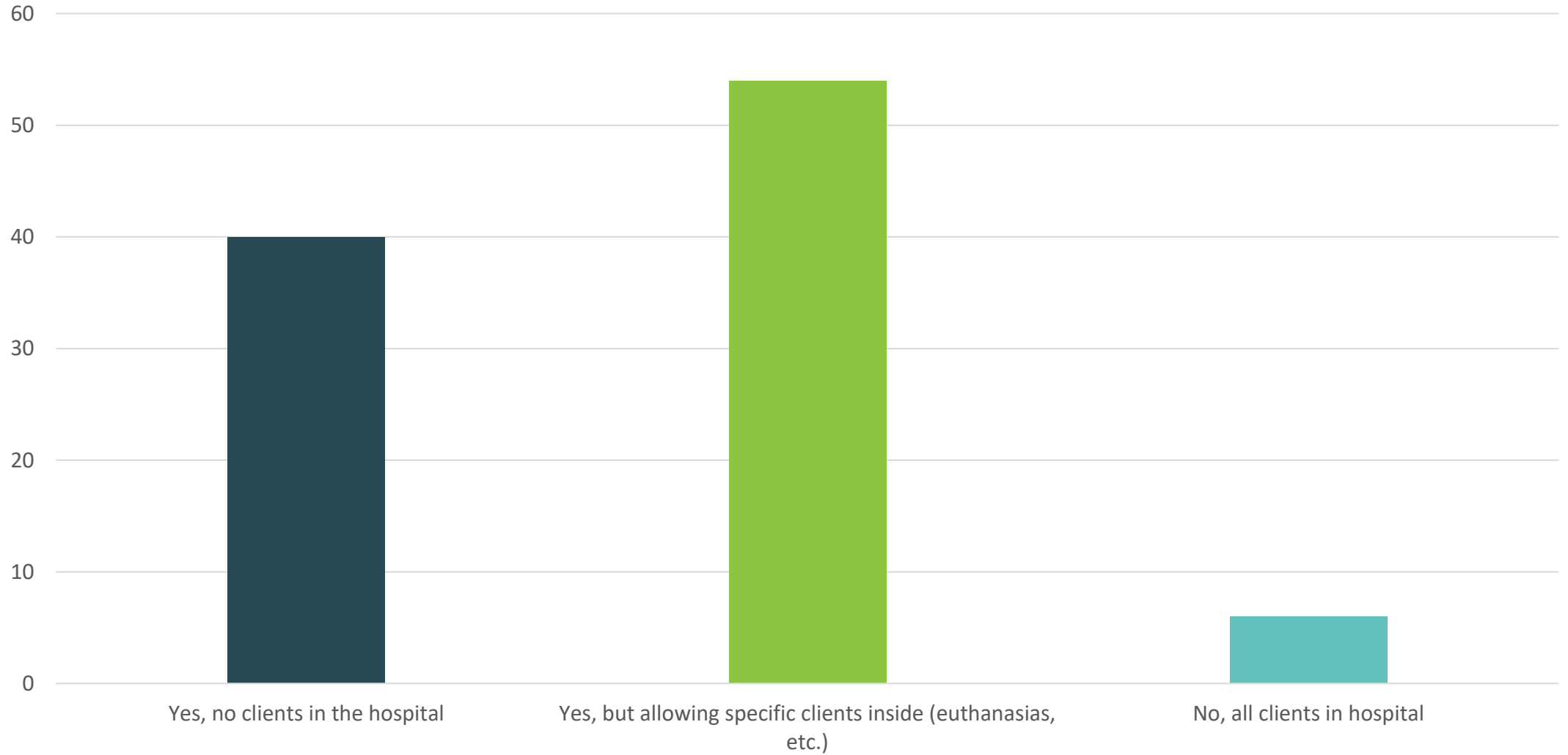




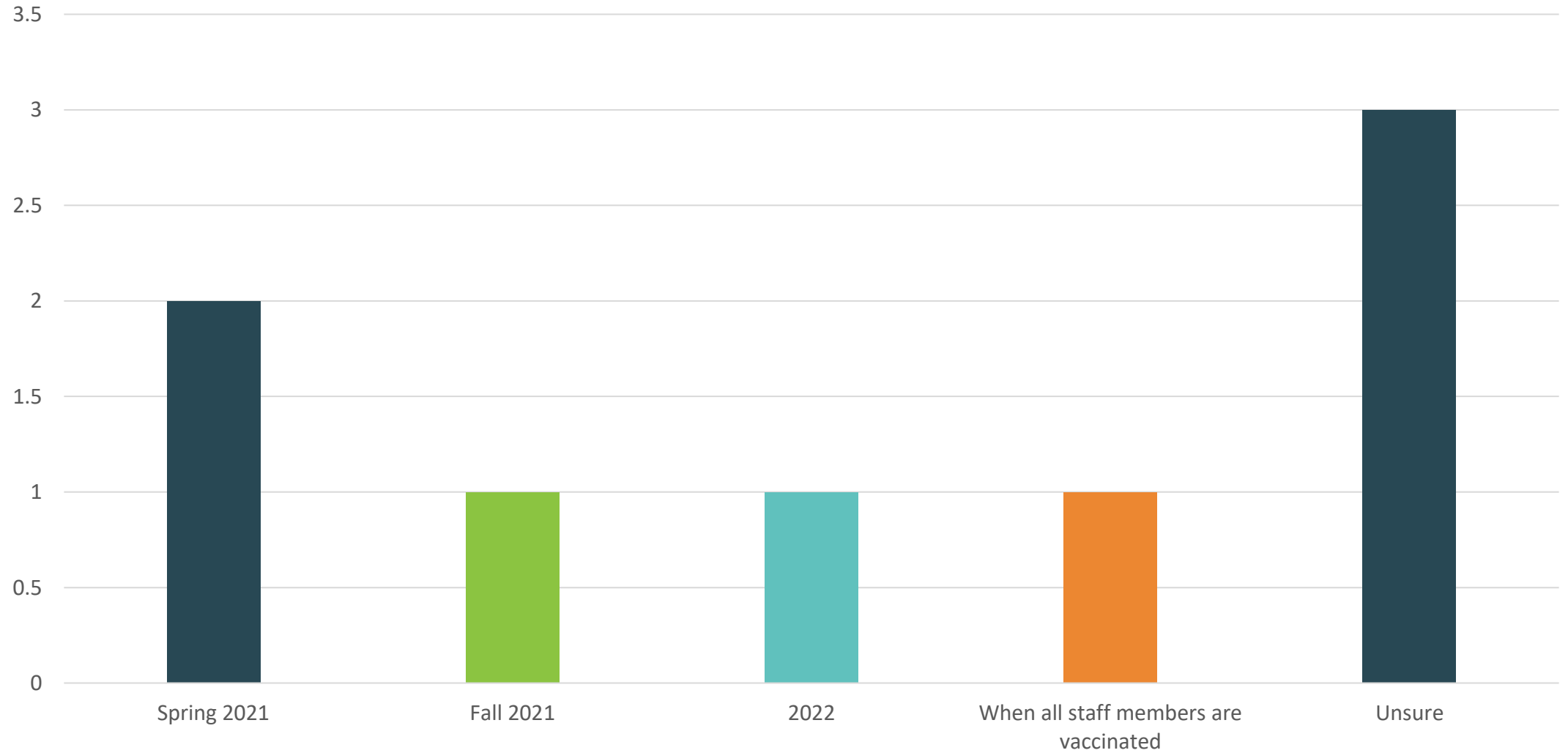
## What operational changes are you making to manage Covid and increase client demand? (Select all that apply).



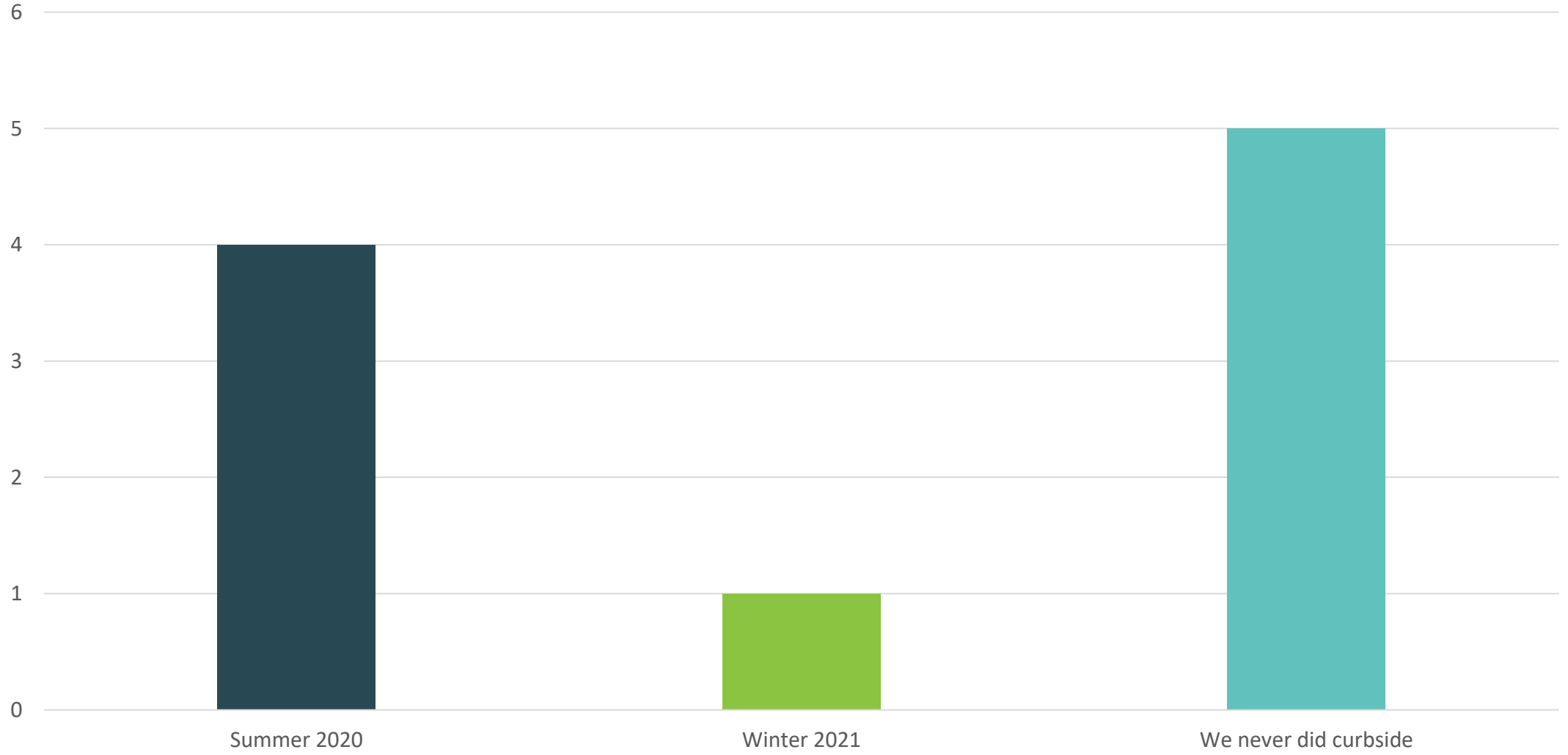
## Are you still practicing curbside medicine?



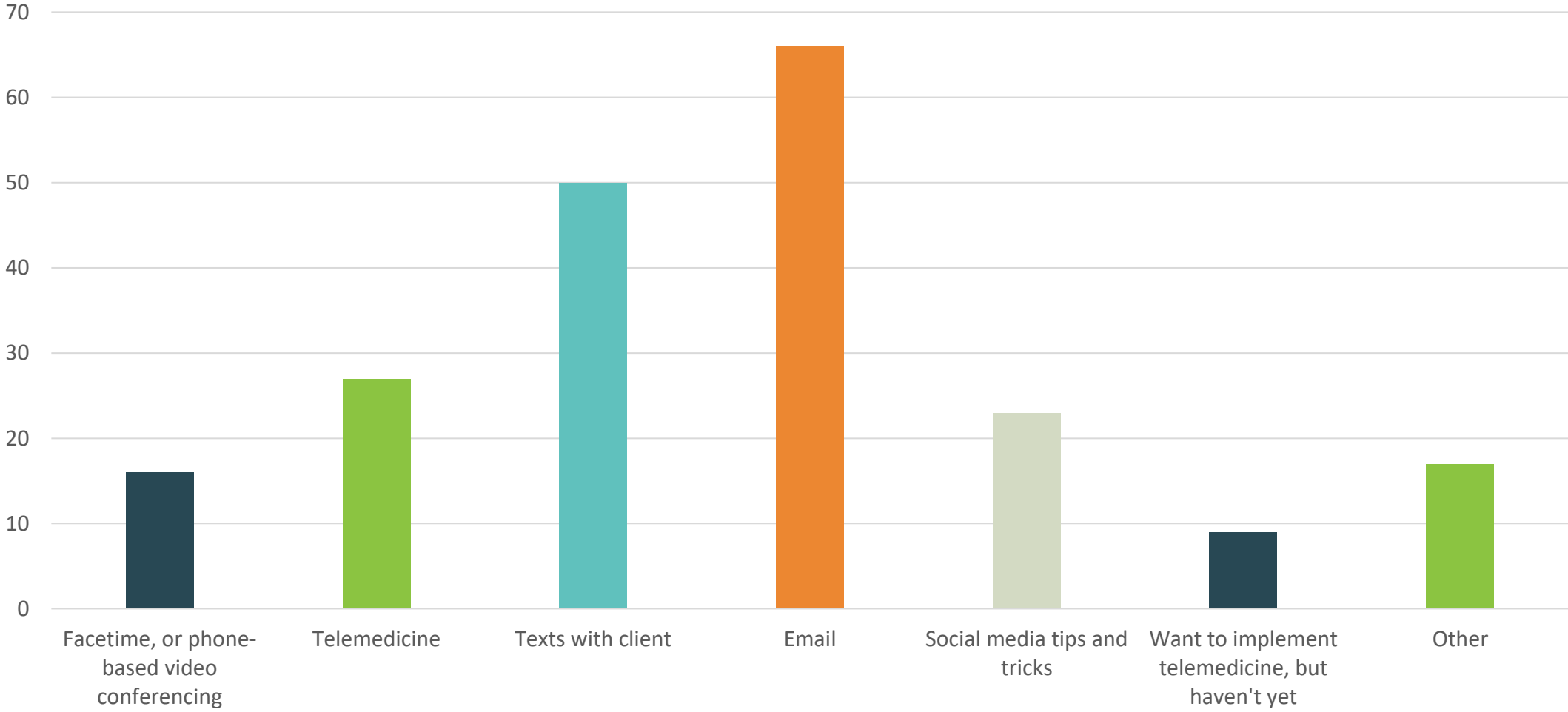
## If yes, when do you plan to stop curbside appointments?



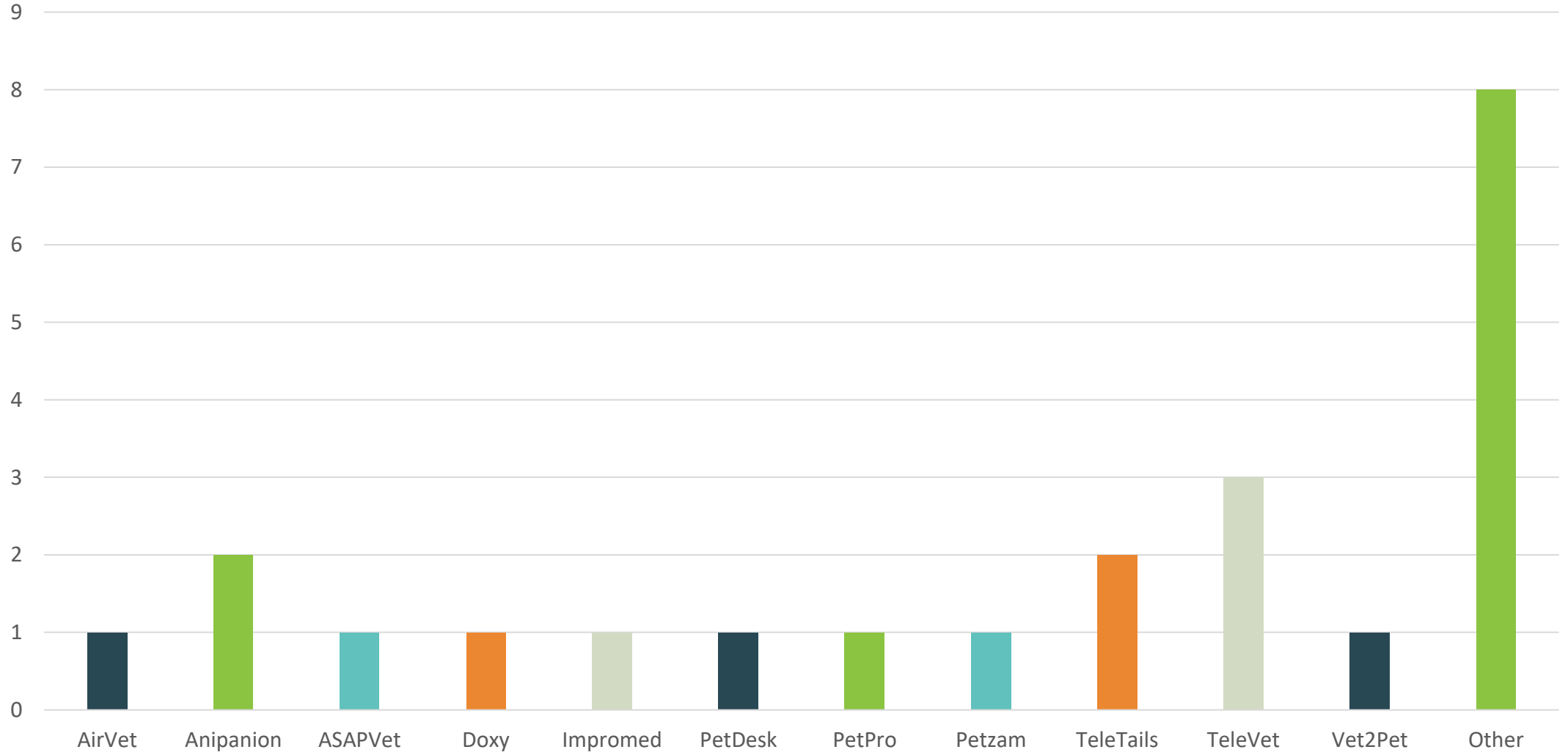
# If no, when did you stop curbside medicine?



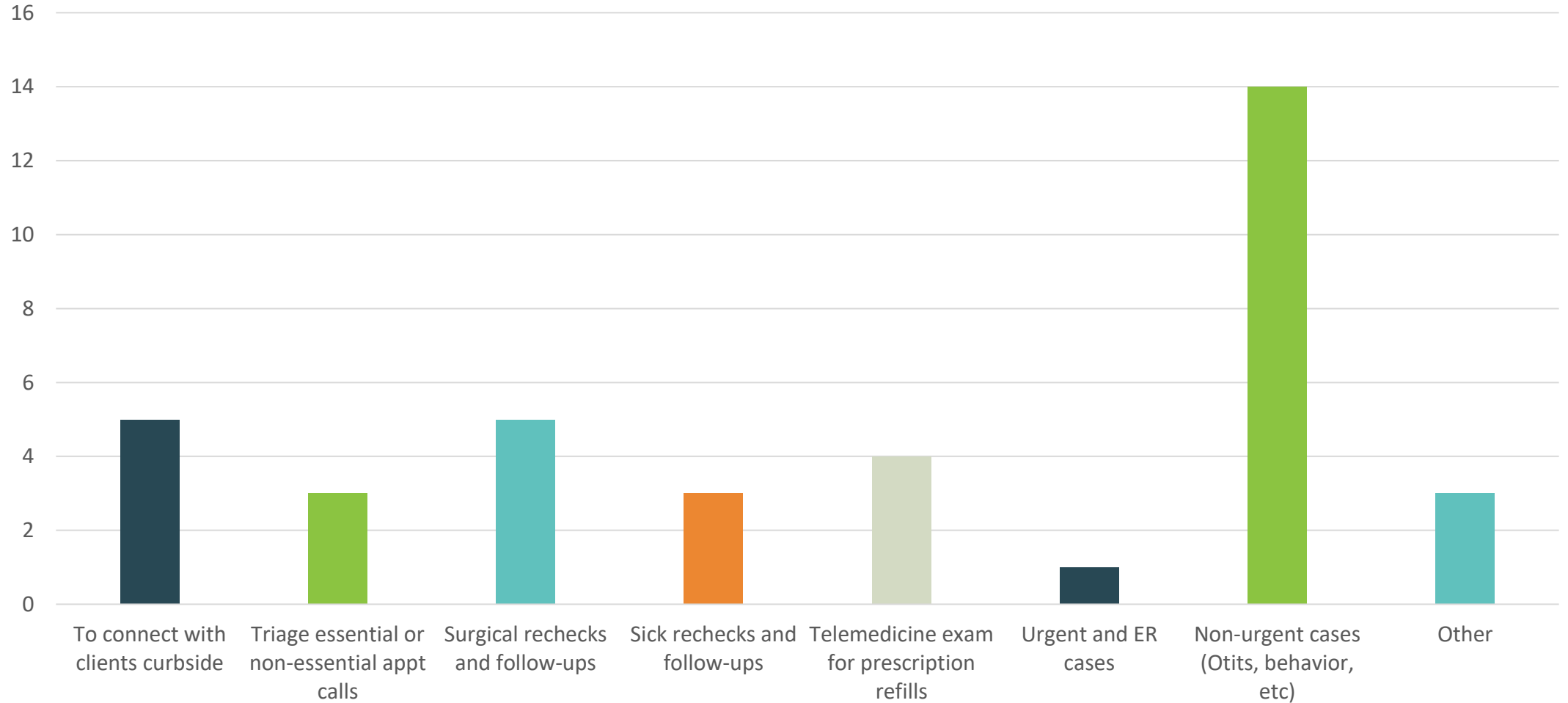
# Are you using any new tools to manage pets that cannot come into the office?



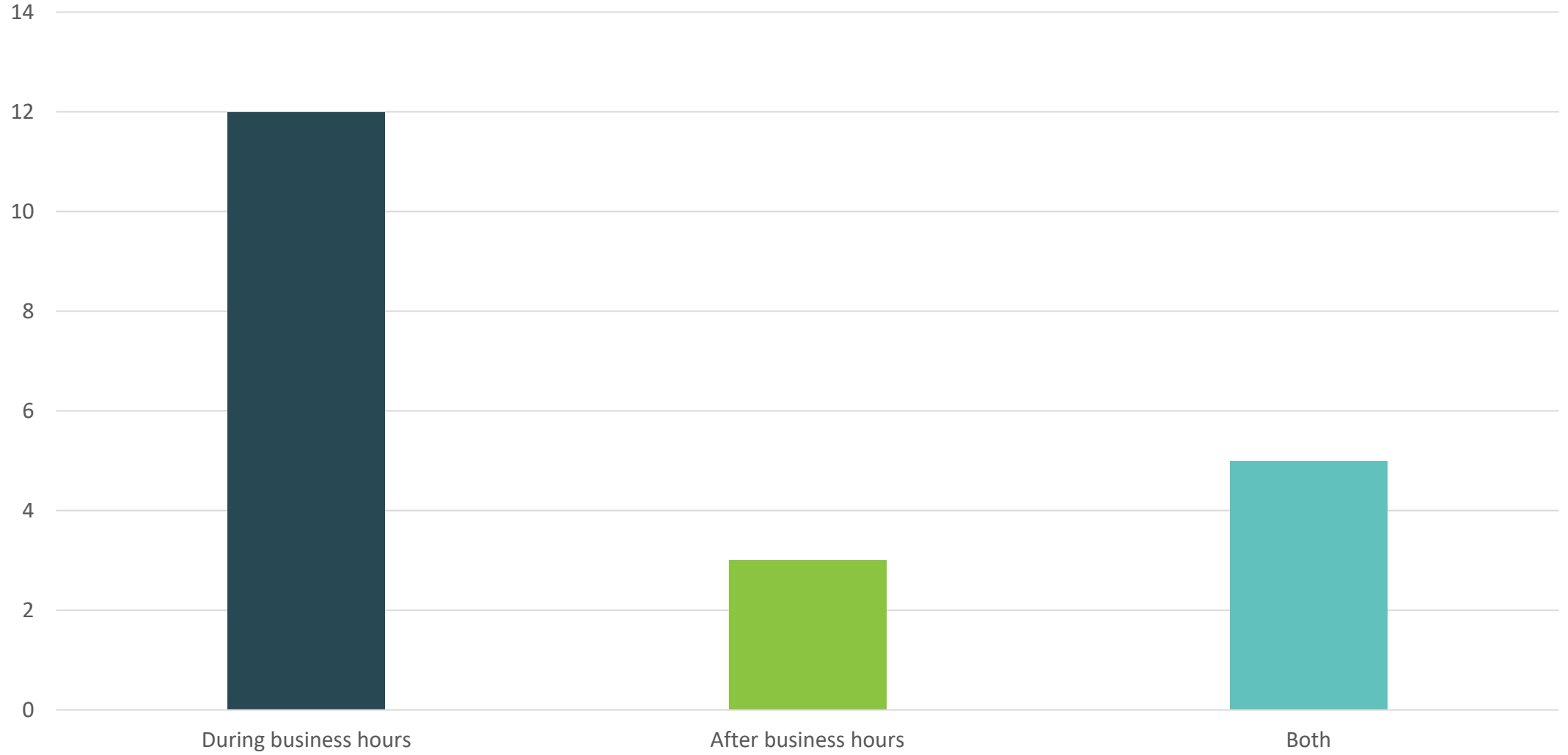
## Which telehealth/telemedicine product are you using?



## How are you using telehealth/telemedicine technology? (Select all that apply).

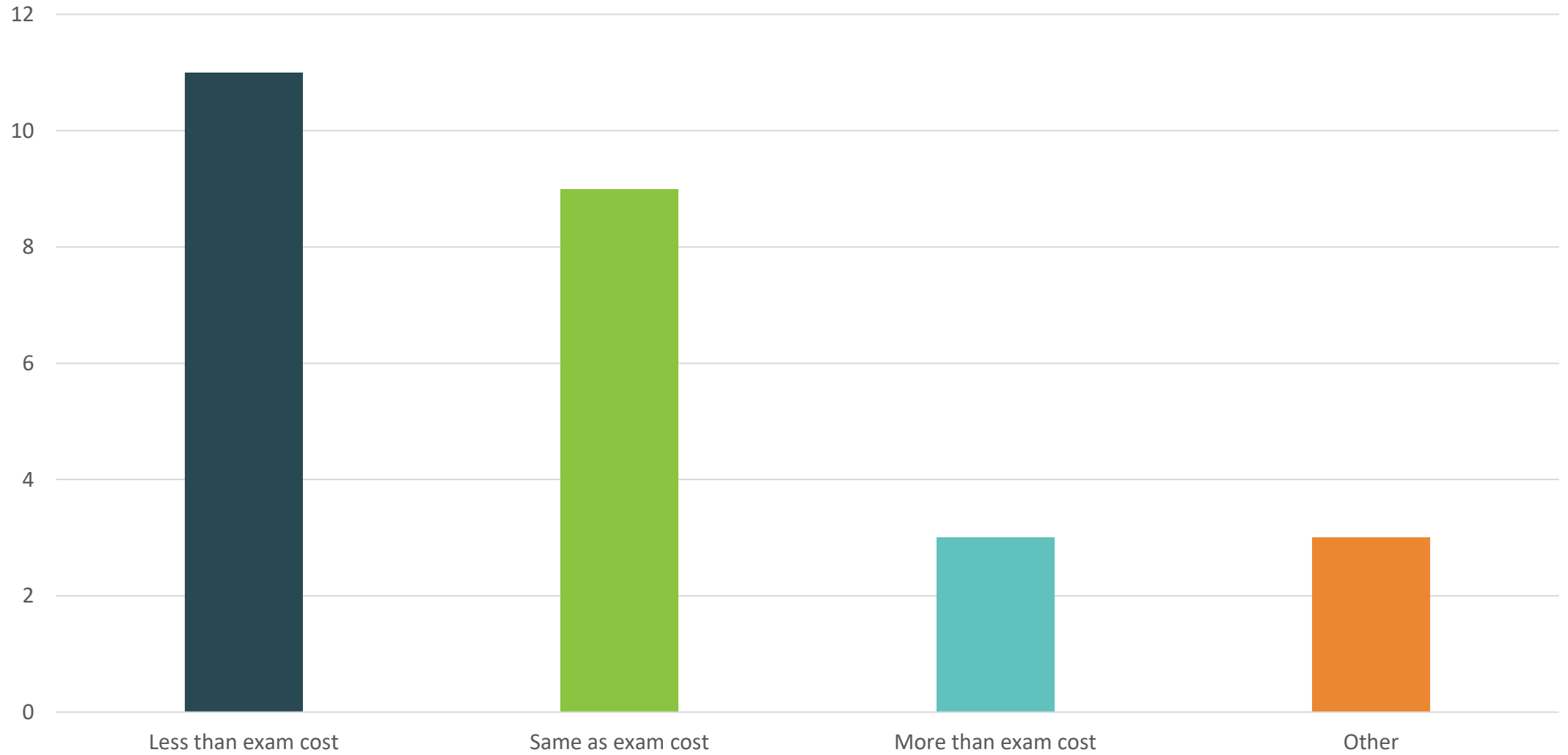


# When are you using telehealth/telemedicine?

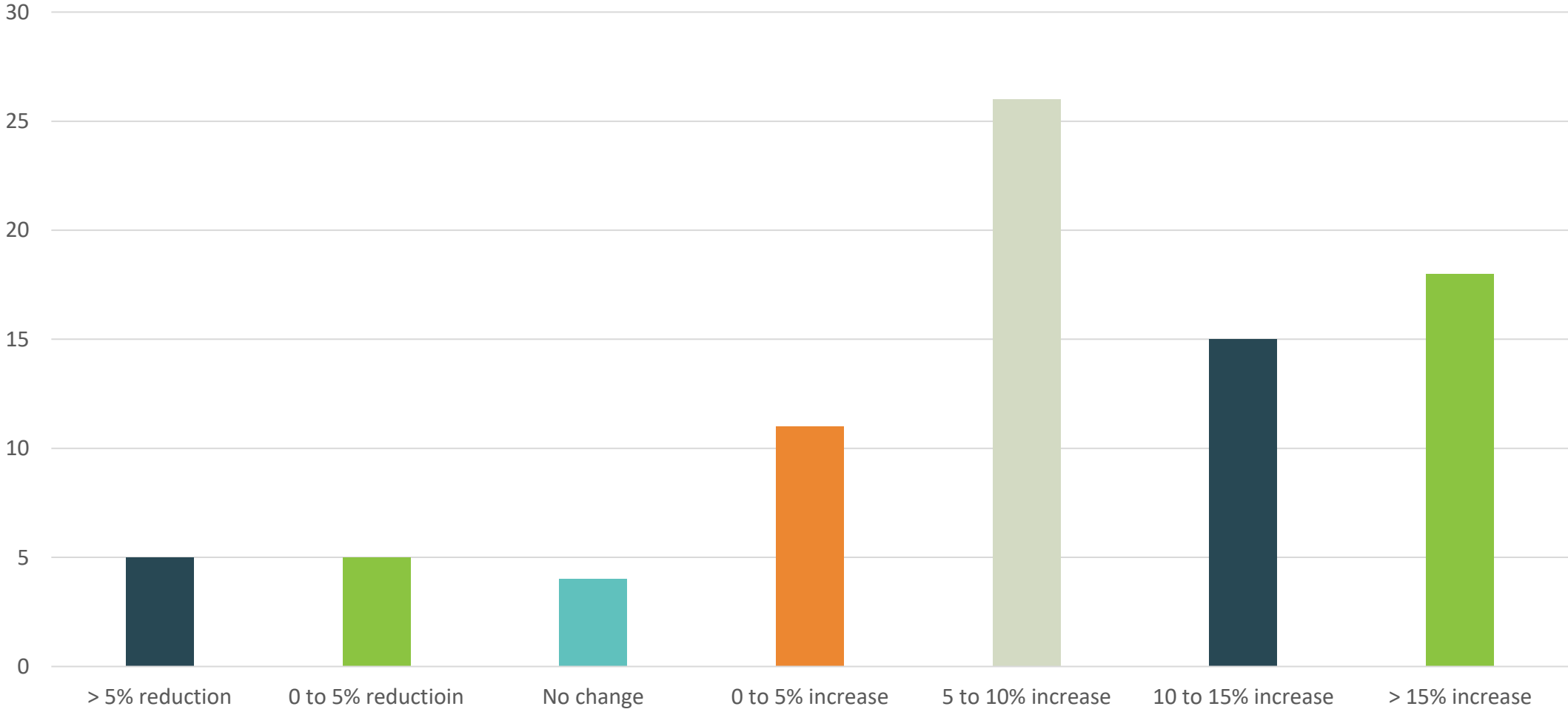




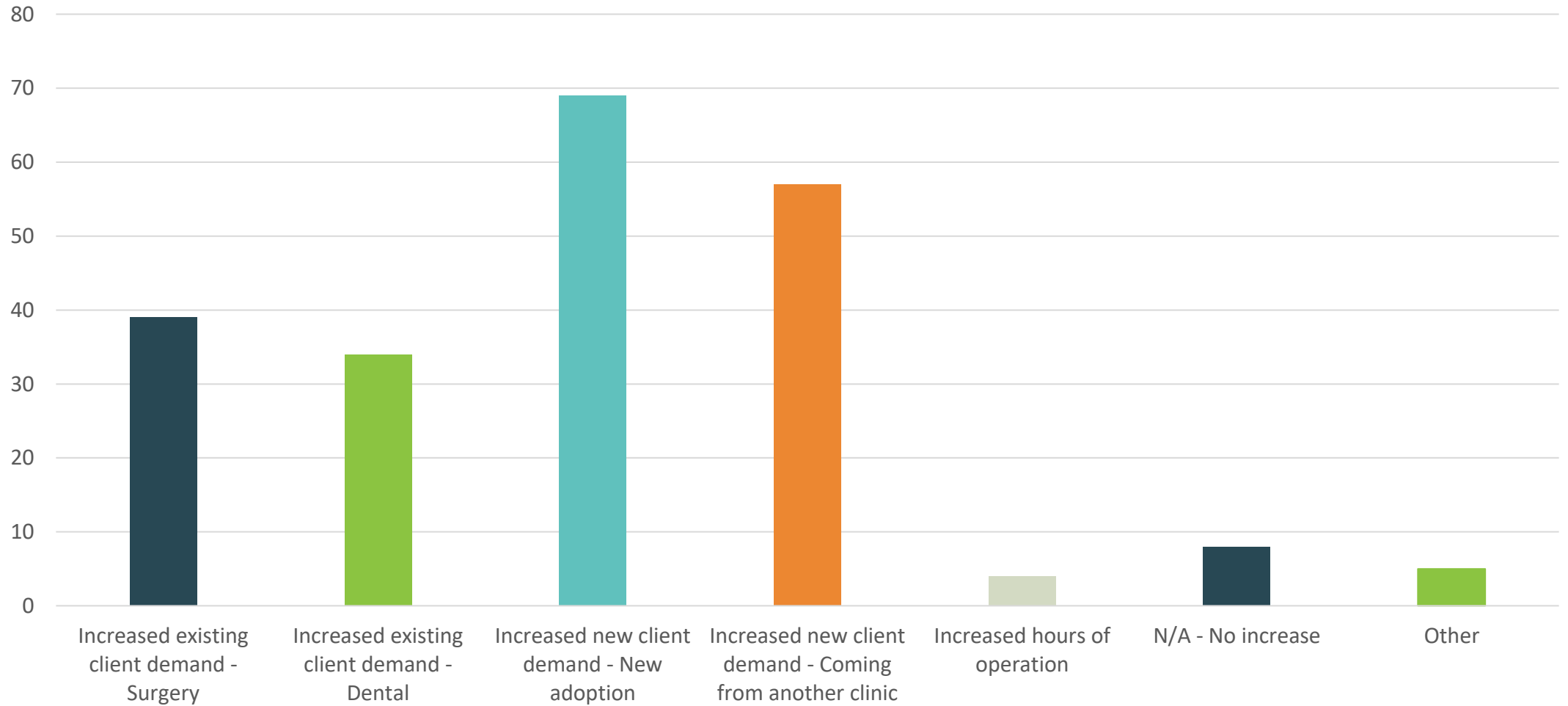
## How are you charging for telehealth/telemedicine visits?



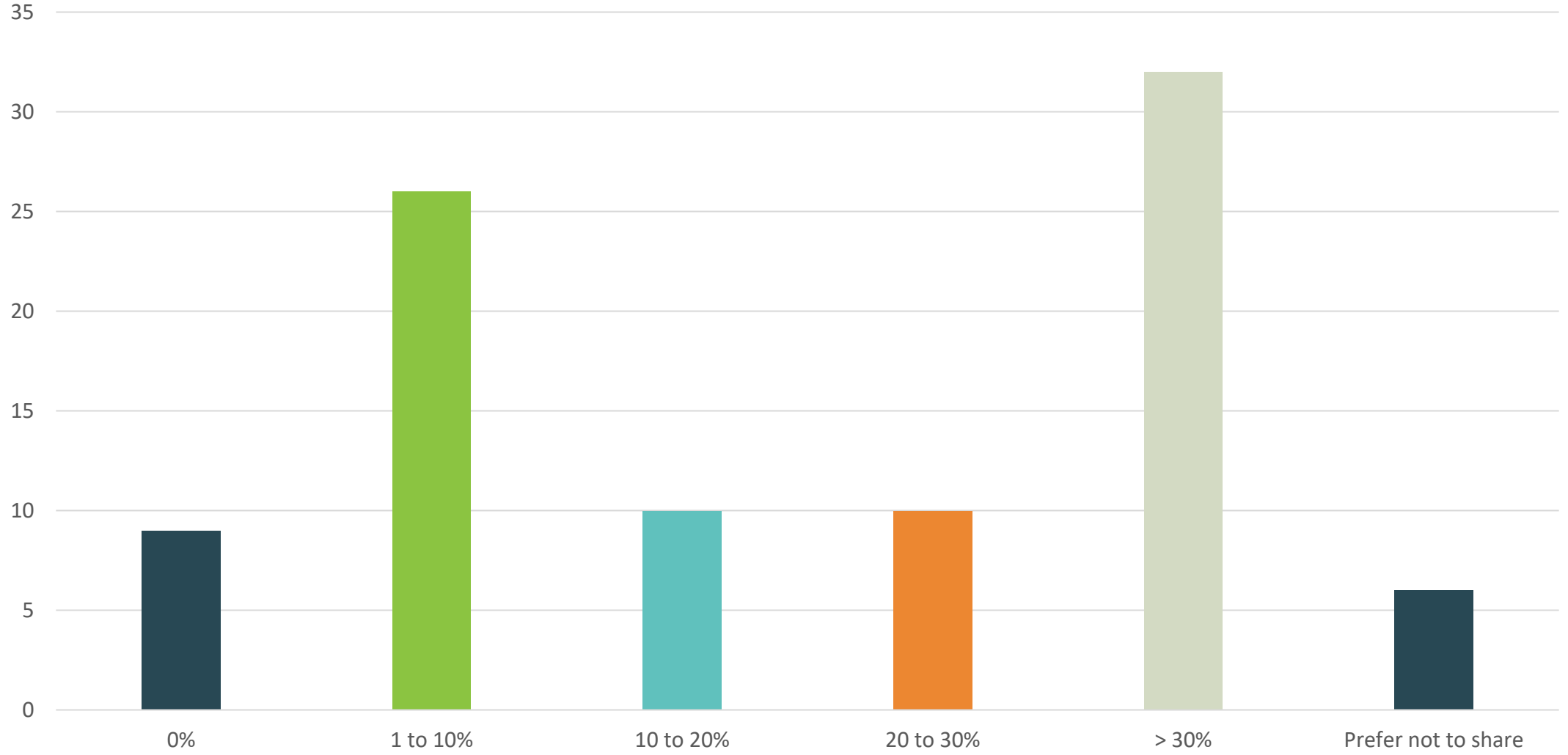
# What impact has Covid had on the revenue of your hospital, compared to this time last year?



## In 2021, what are the main drivers you attribute to increase in hospital revenue?



## What percentage of your staff has been vaccinated?

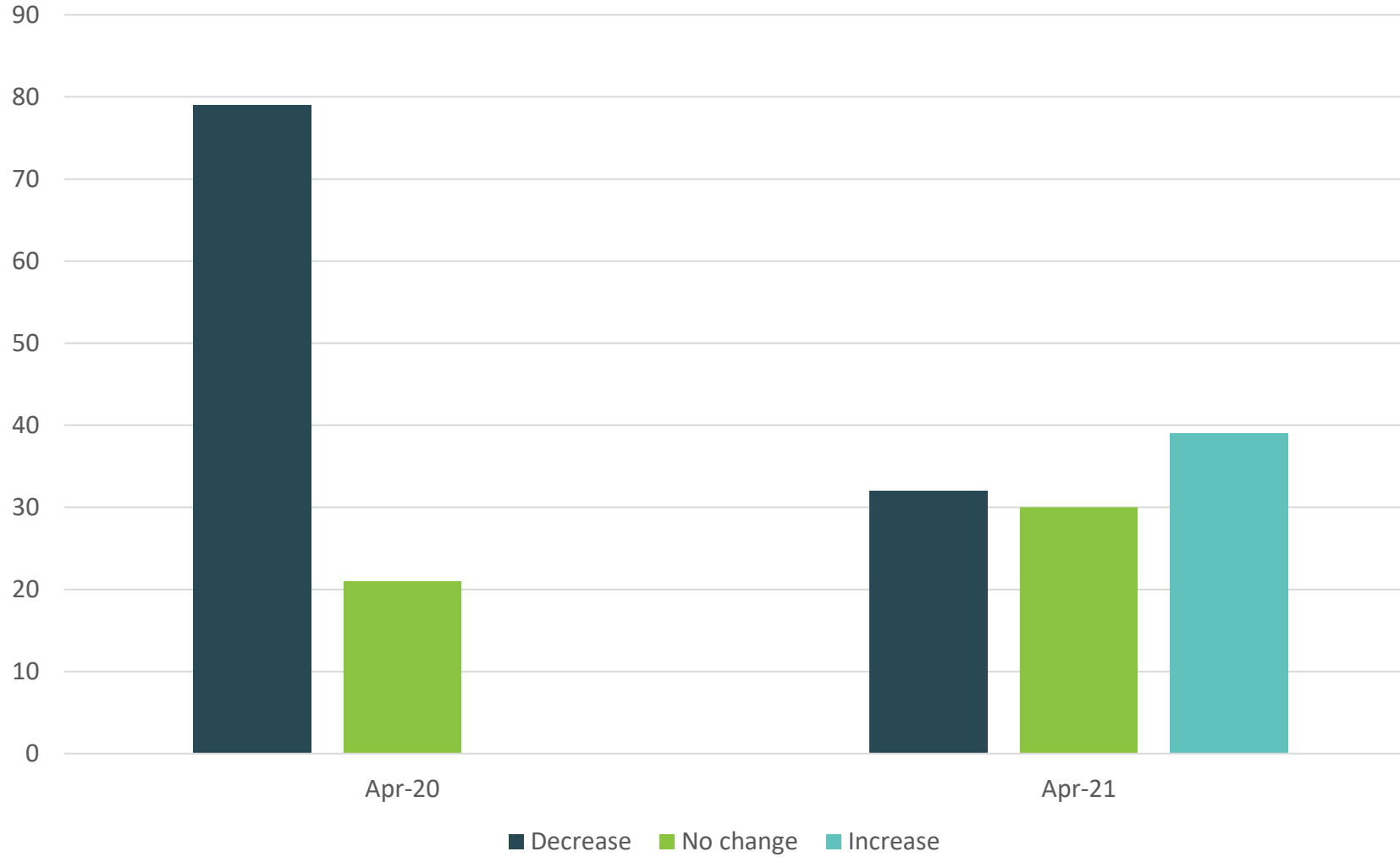


# April 2020 vs. April 2021

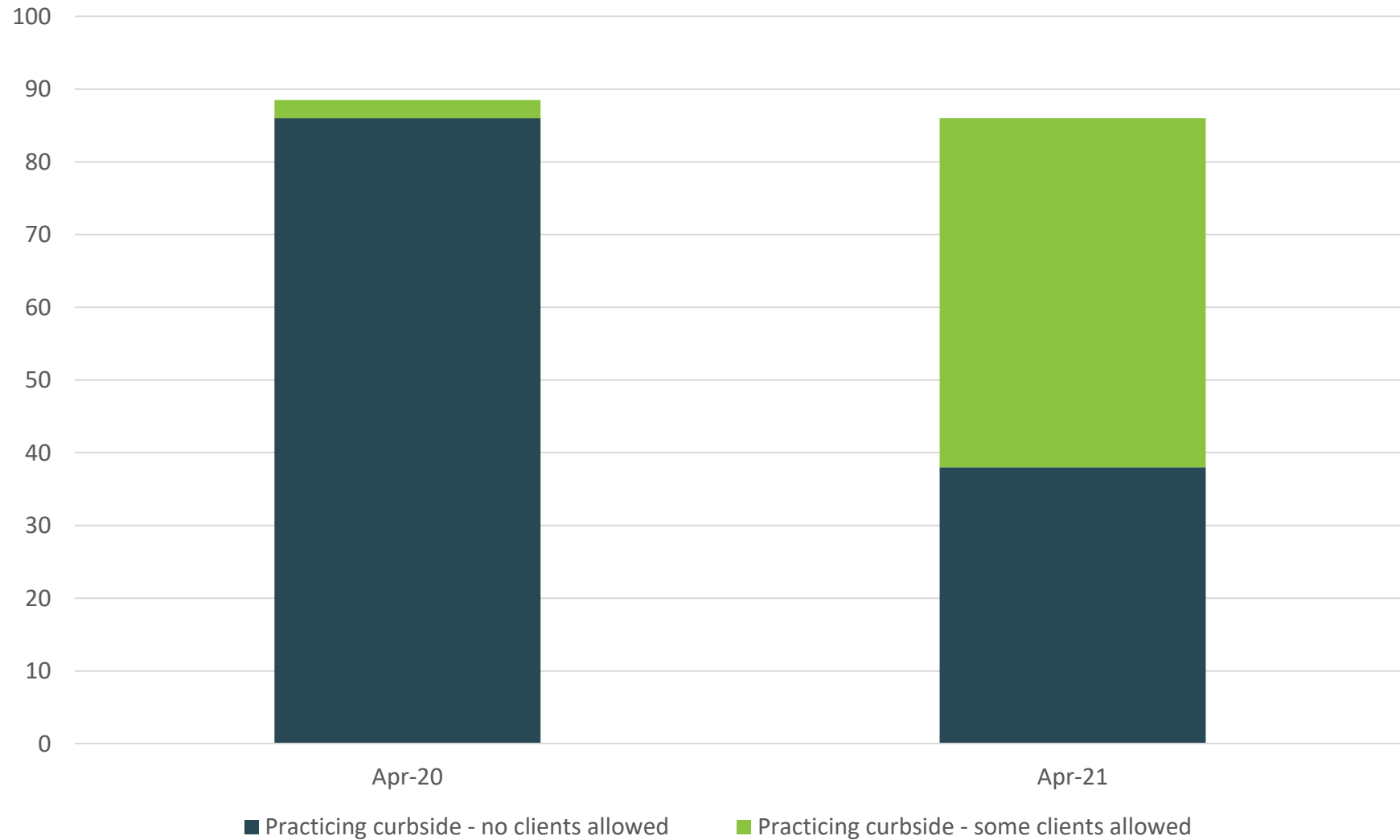
Comparative data



## Have you seen an increase or decrease in staffing levels?



## Are you practicing curbside medicine? If so, are clients allowed inside for specific appointment types?



## Have you seen an increase or decrease in revenue?

