

# How to IndeVet

## Welcoming an IndeVet into your hospital?

Here's a list of best practices to get the top performance from your new team member.



### Plan

- Let the team know an IndeVet will be filling in — the front desk, techs, and other vets. Share our doctor profile with your team.
- Have your front desk notify clients when scheduling that one of your partner vets, Dr. “IndeVet,” is working that day. (Better than “relief doctor” or “temporary vet”!)
- Add your IndeVet into your practice management system ahead of time. Make sure they can login.
- Encourage your doctors to leave extra detailed records, especially for any ongoing cases.

### Support

- Set aside time to show your IndeVet the ropes when she arrives. Put a good team around her, who can answer questions.
- Manage your IndeVet's time well, especially over the first few shifts. Our doctors may be slower at first as they get to know your hospital's processes and workflows. We recommend longer appointments (20 minutes plus) and limited double bookings to keep things running on schedule. After a few shifts, they'll be up and running smoothly.
- Don't forget about breaks! If it's a full shift — 8 hours or more — make sure to budget time for food and breaks. Our doctors work best when they're hungry for knowledge, not lunch.

### Communicate

- Our IndeVets choose where they work — and feedback is so important. Let them know how they did, or how they might improve the next time.
- When our doctors feel welcome and supported, they're more likely to return. We firmly believe that happy docs + happy hospitals = better medicine.

