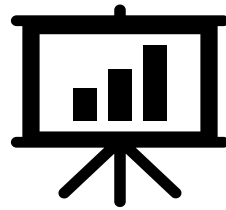




independentvets

# COVID - 19 Veterinary Hospital Survey 4 Results



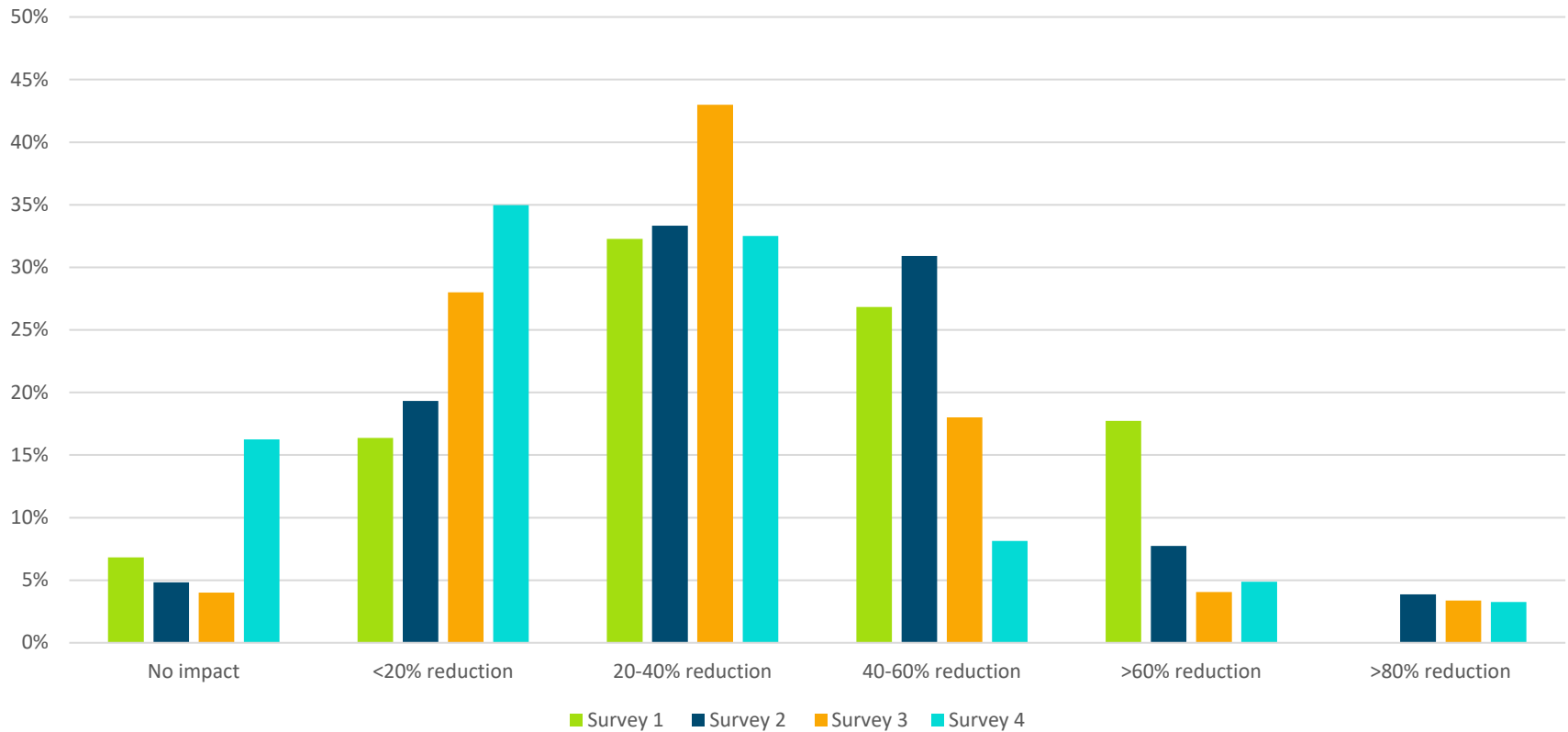
# The last covid survey from Independent Vets

- We received over 125 survey responses for the fourth survey on the impact of COVID-19 on veterinary hospitals. Over 88% of respondents were in the Northeast U.S. and our data is focused on that area.
- This is the fourth survey we completed to provide a broad overview of how the COVID-19 pandemic is impacting the clinical, operations and financial performance in the animal health industry.
- We trended the data from Week 2 (3.27.20) and Week 5 (4.13.20) and Week 7 (4.27.20) for hospital respondents in the Northeast region.
- If you would like to be part of future surveys, please [click here](#) (enter “Survey” in the message box)



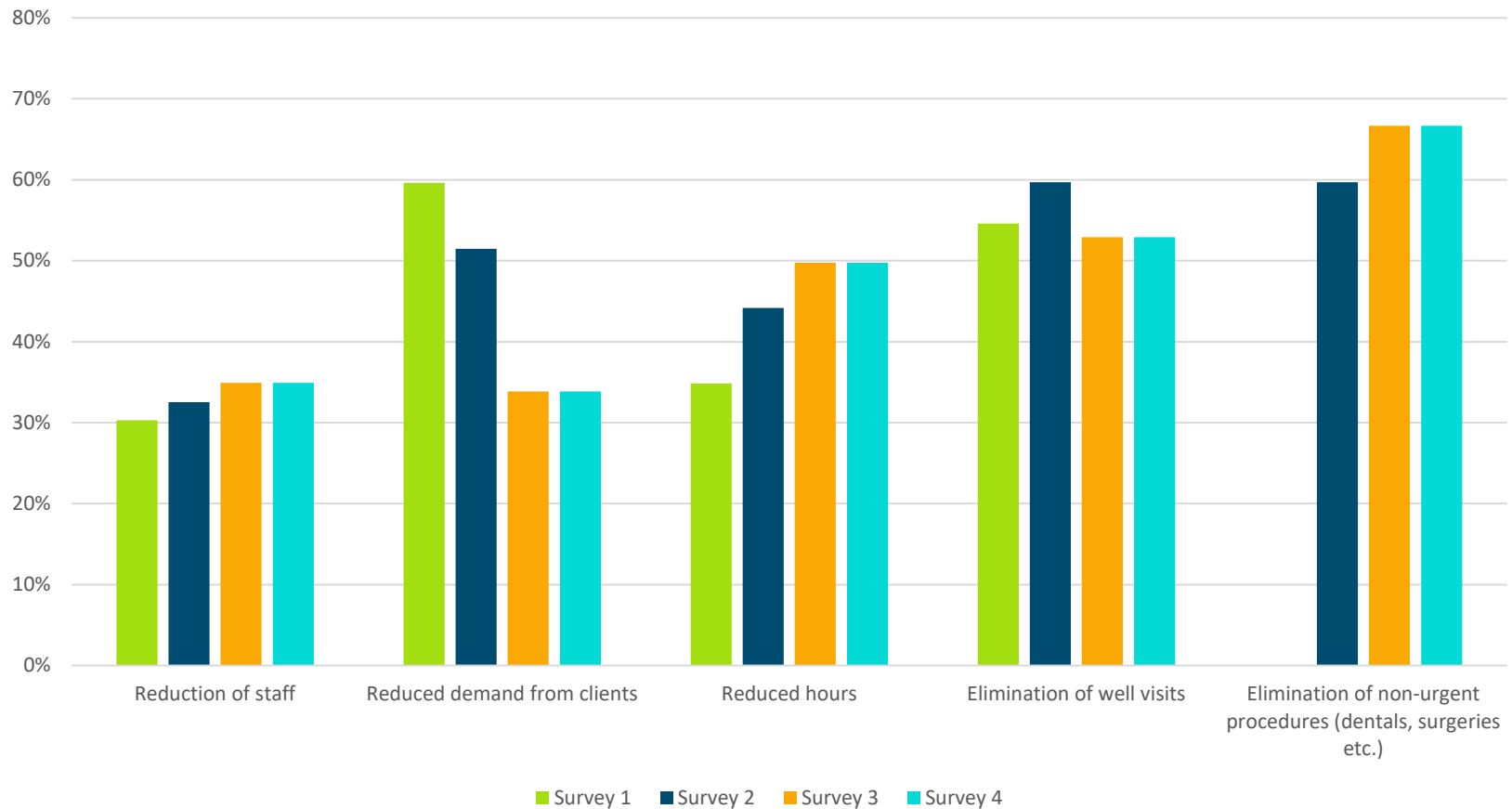
# What impact is COVID-19 having on your daily appointment schedule?

What impact is COVID-19 having on your daily appointment schedule?



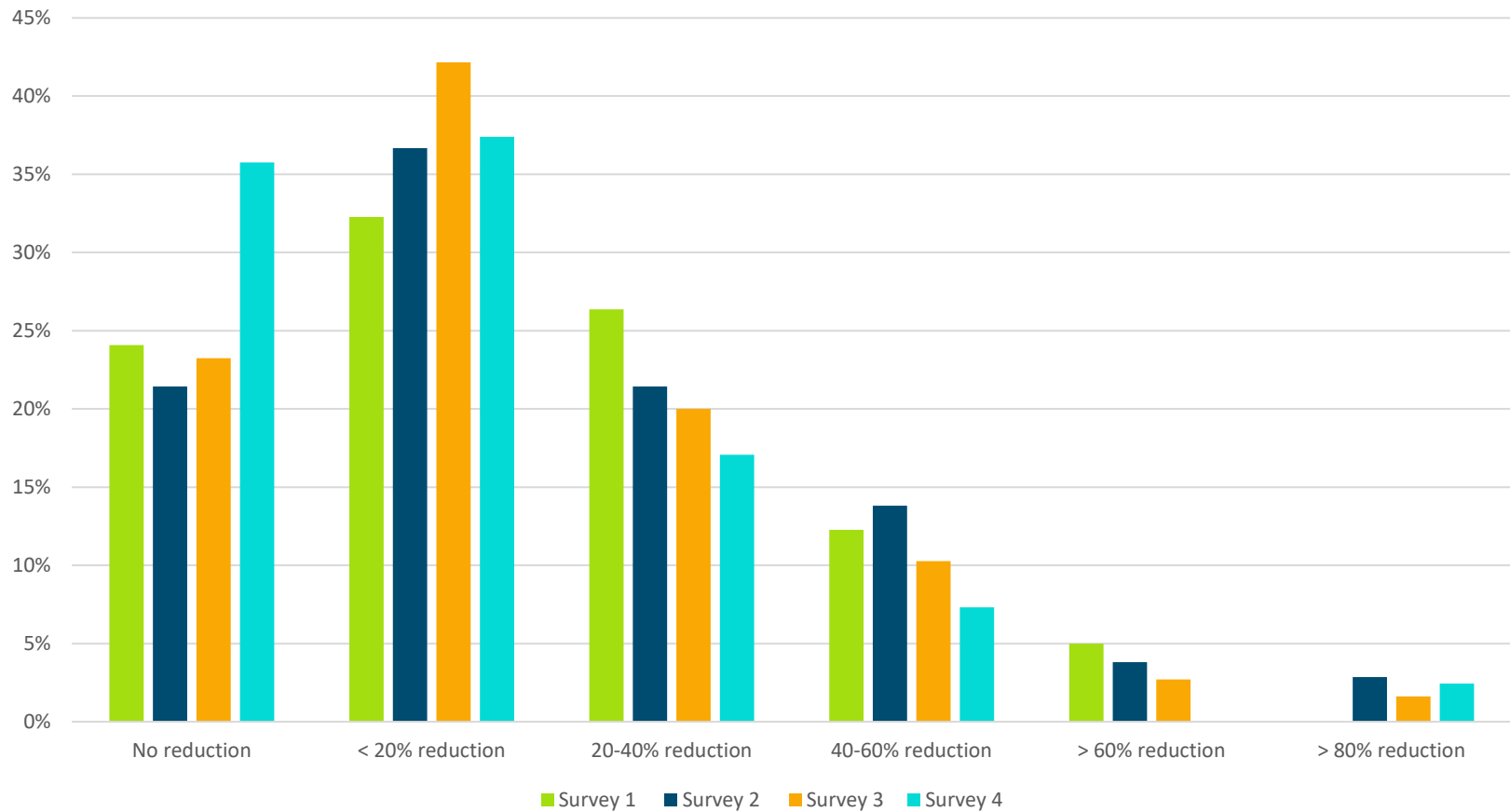
# What are the main drivers for the reduction in appointments?

What are the main drivers for the reduction in appointments?



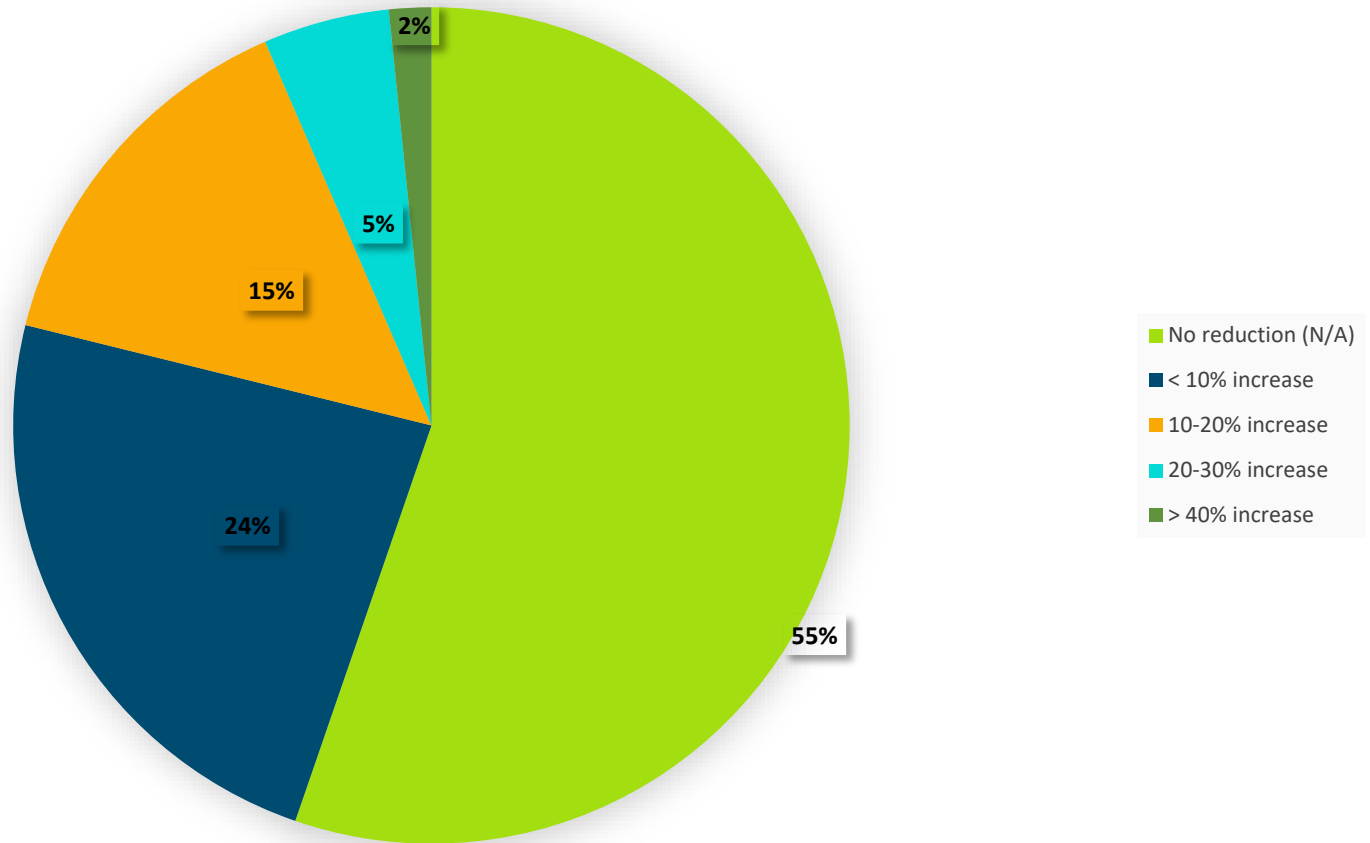
# What impact is COVID-19 having on your staffing levels?

What impact is COVID-19 having on your staffing levels?



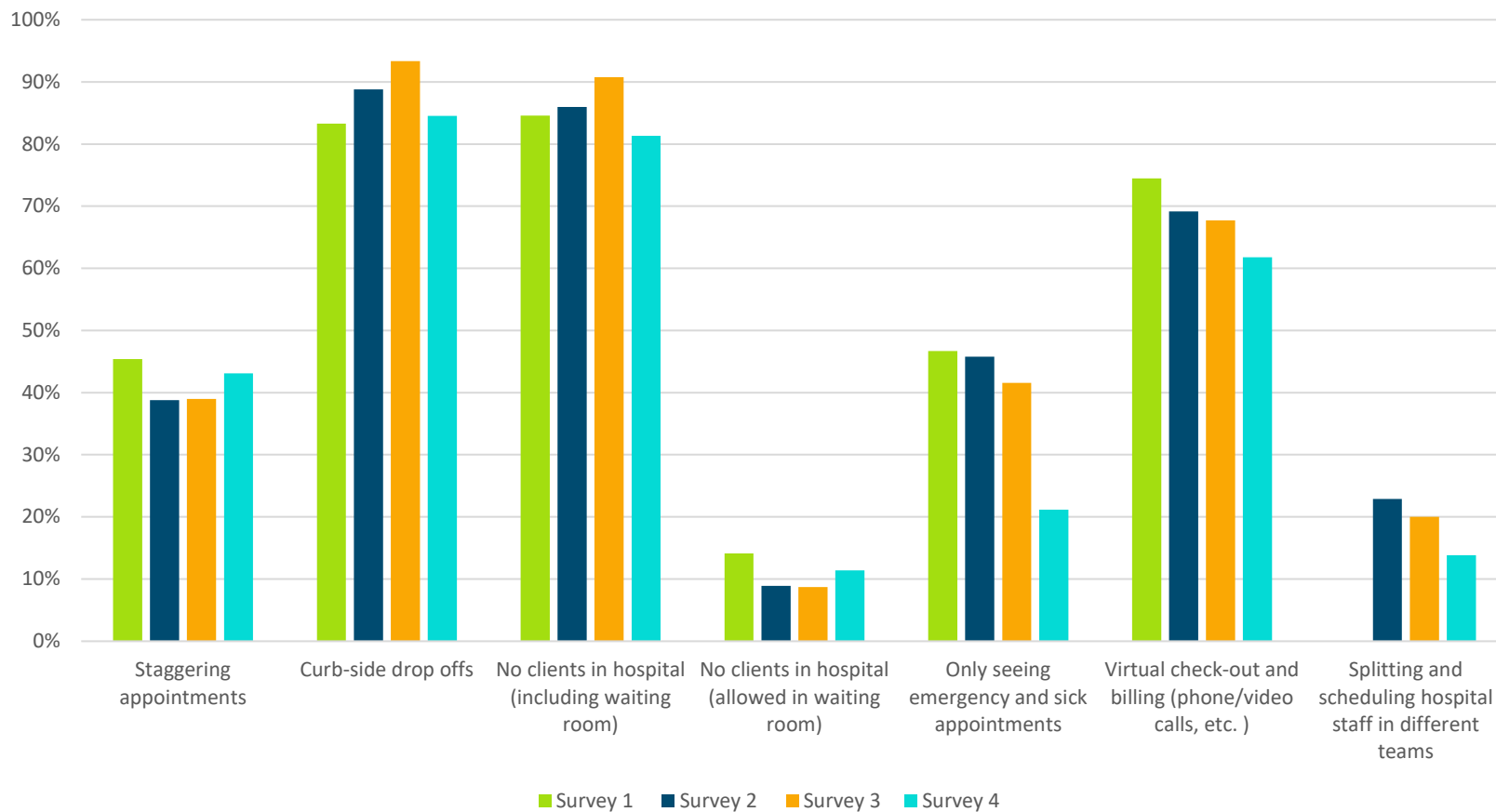
# Have you had an increase in staffing levels since last month?

Have you had an increase in staffing levels since last month?



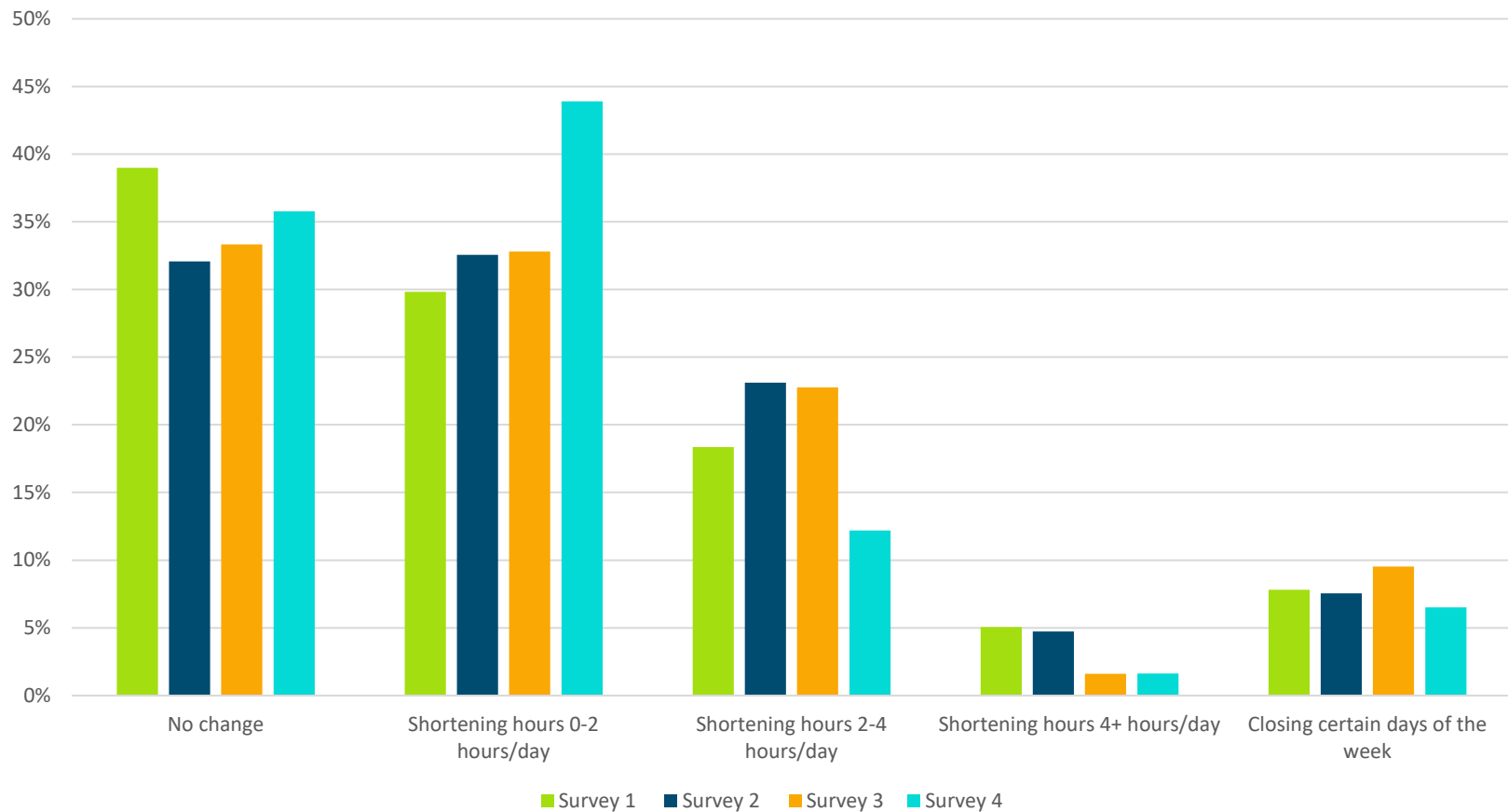
# What operational changes are you making to manage COVID-19 transmission risk? (Choose all that apply)

What operational changes are you making to manage COVID-19 transmission risk?



# What changes are you making to hospital operating hours?

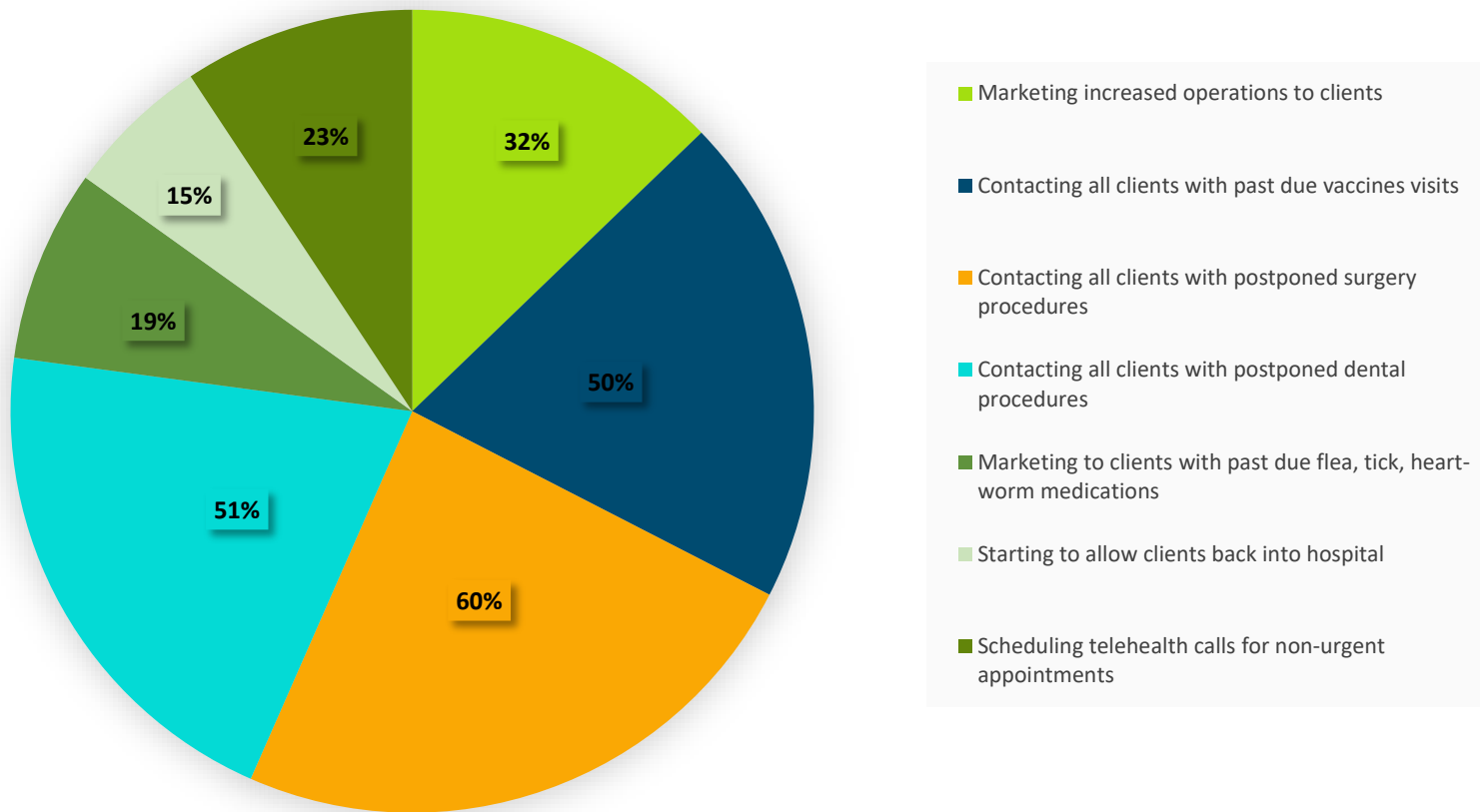
What changes are you making to hospital operating hours?





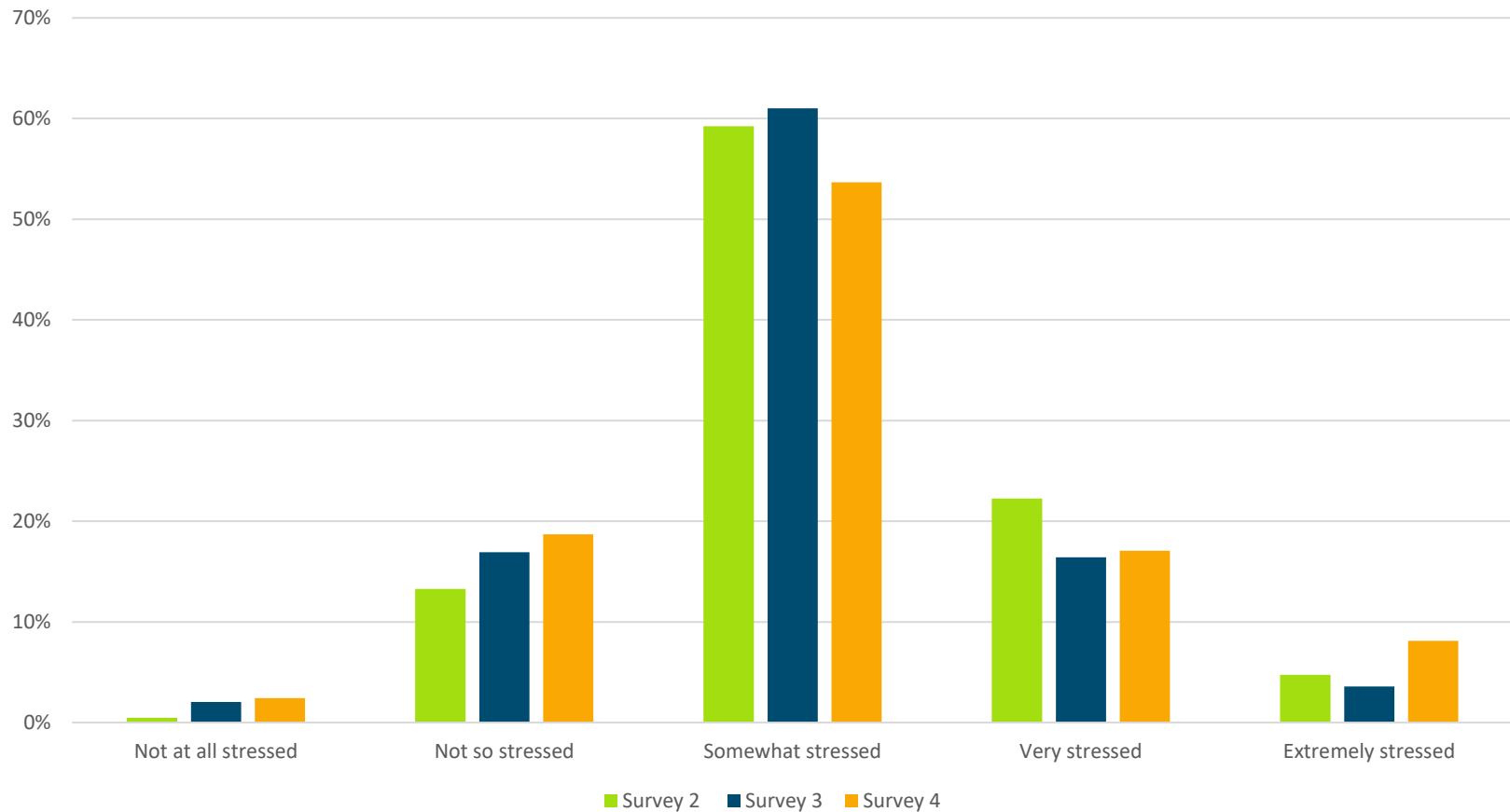
# What operational changes are you implementing to return to normal operation?

What operational strategies are you implementing to return to normal operation?  
(Choose all that apply)

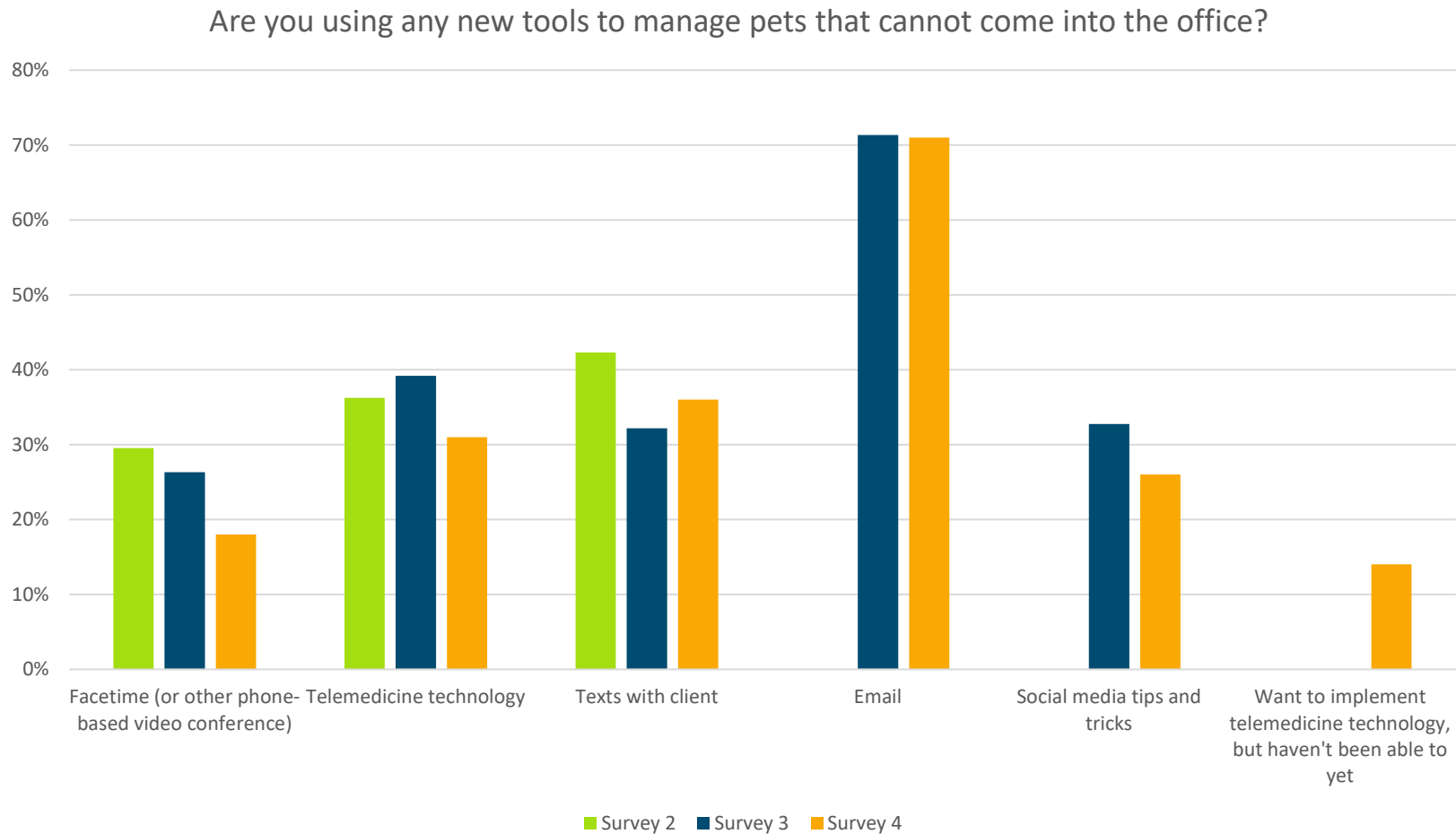


# How would you rank the stress level of your clinical team?

How would you rank the stress level of your clinical team?

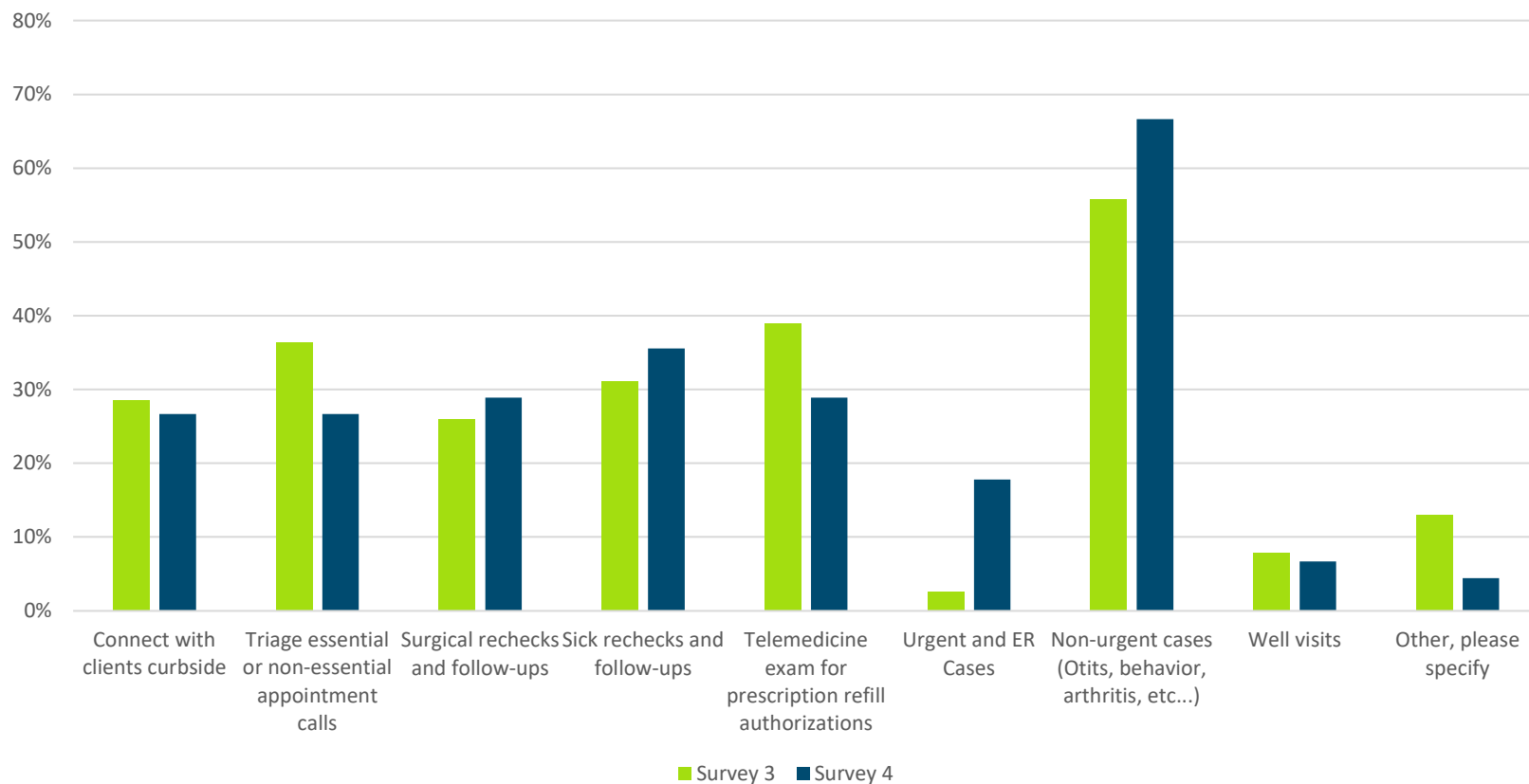


# Are you using any new tools to manage pets that cannot come into the office? (check all that apply)

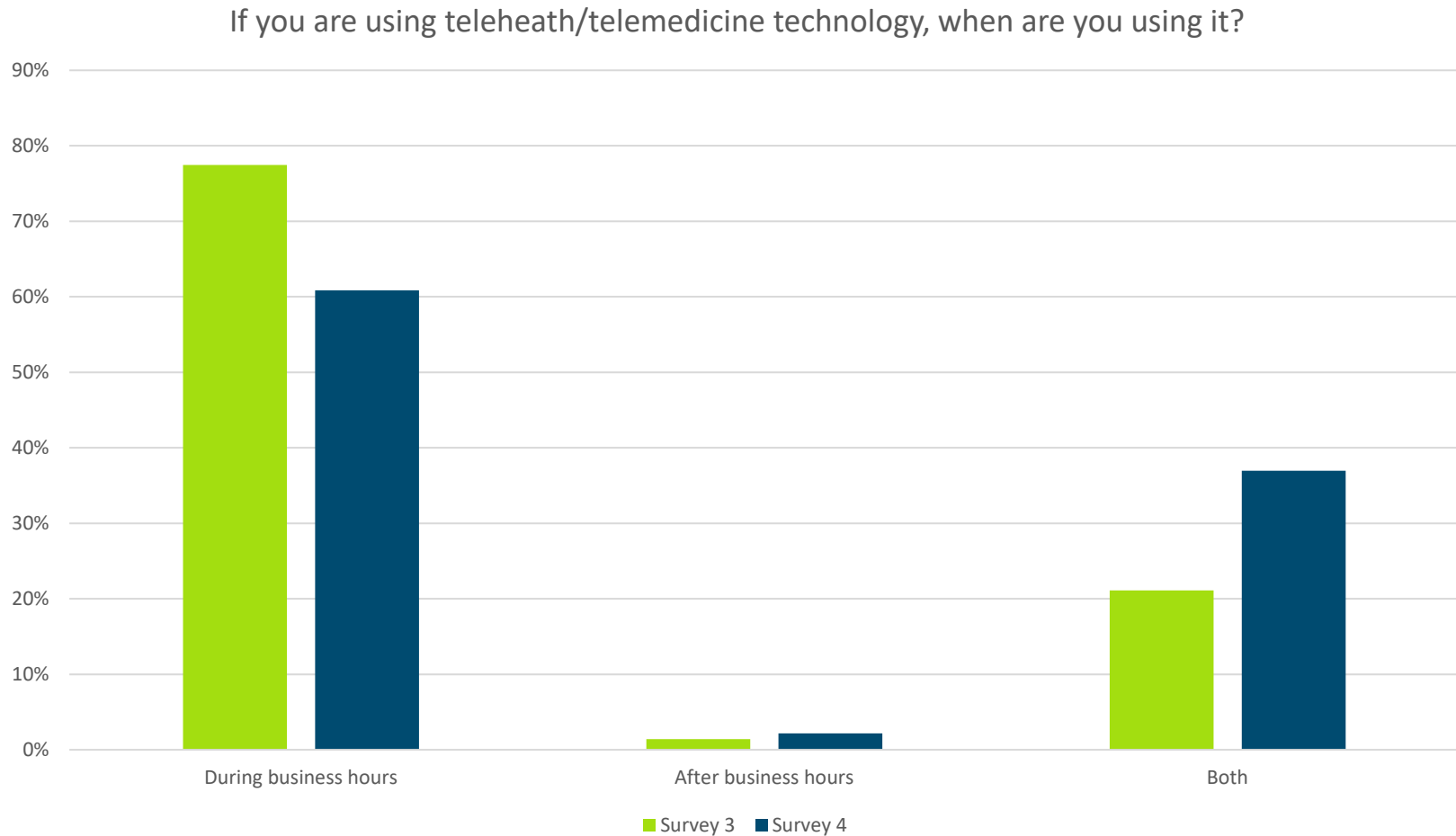


# If you are using telehealth/telemedicine technology, how are you using it? (Check all that apply).

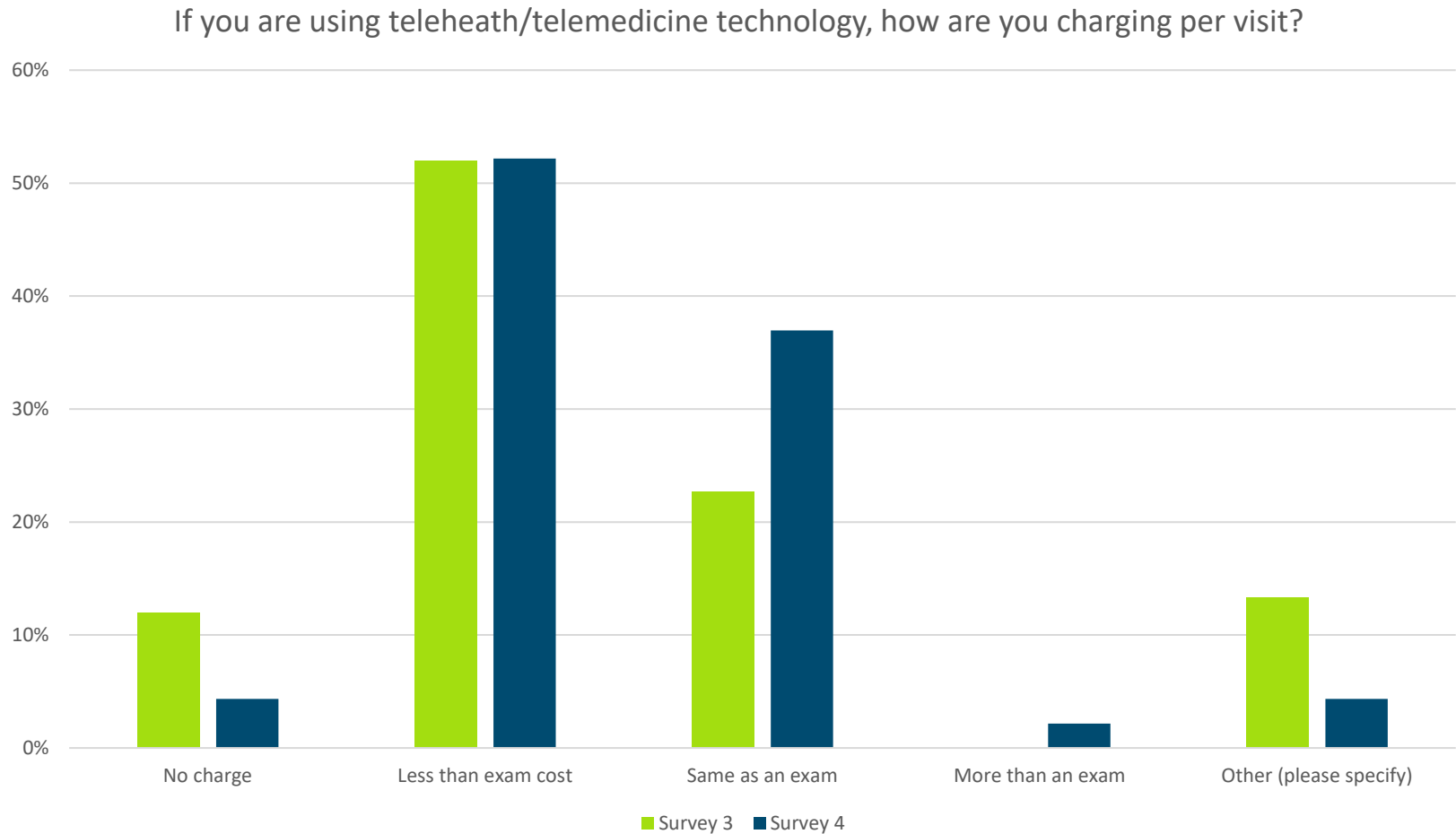
If you are using telehealth/telemedicine technology, how are you using it? (Check all that apply).



# If you are using telehealth/telemedicine technology, when are you using it?

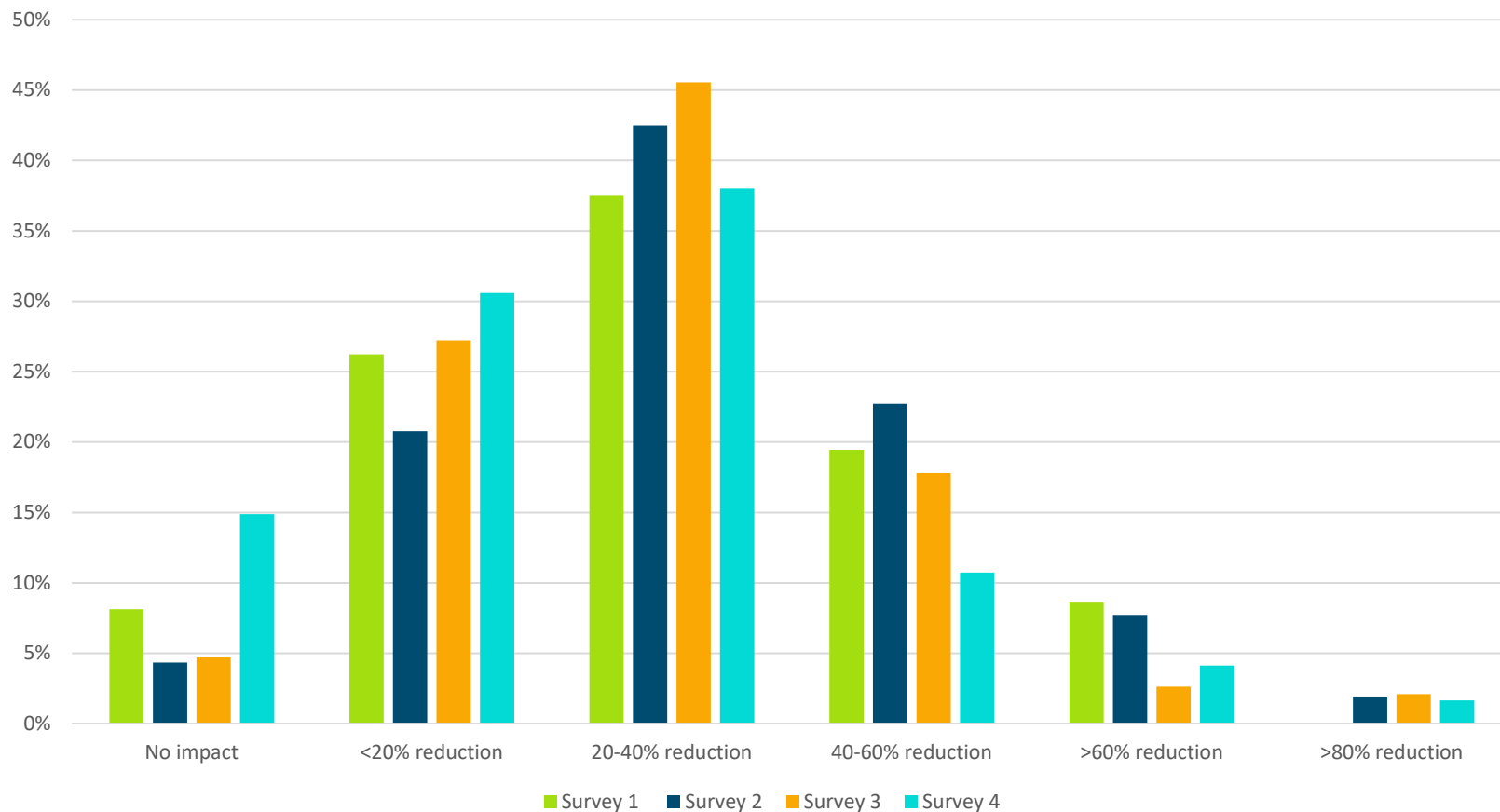


# If you are using telehealth/telemedicine technology, how are you charging per visit?

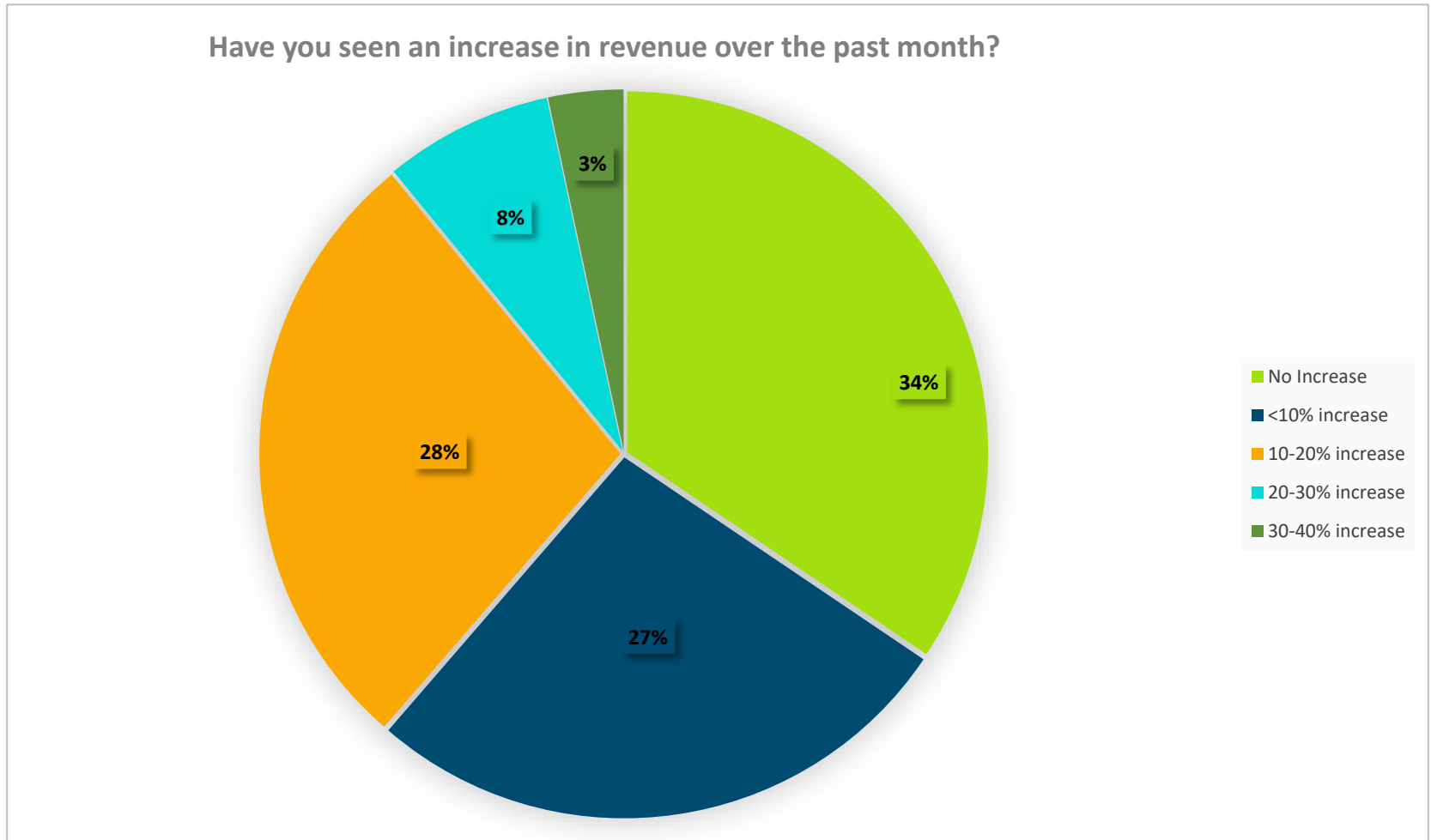


# What impact is COVID-19 having on the revenue of your hospital?

What impact is COVID-19 having on the revenue of your hospital?



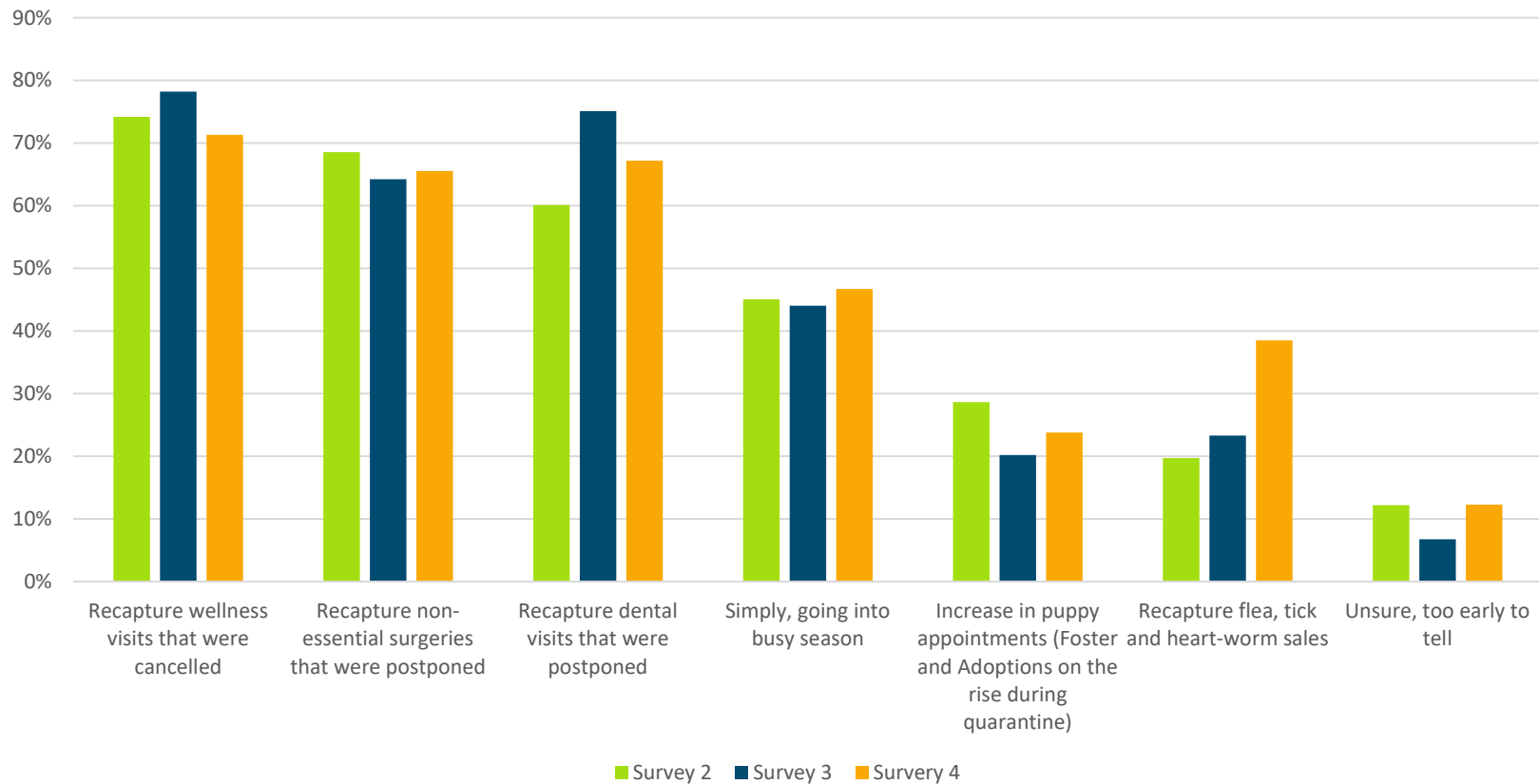
# Have you seen an increase in revenue over the past month?





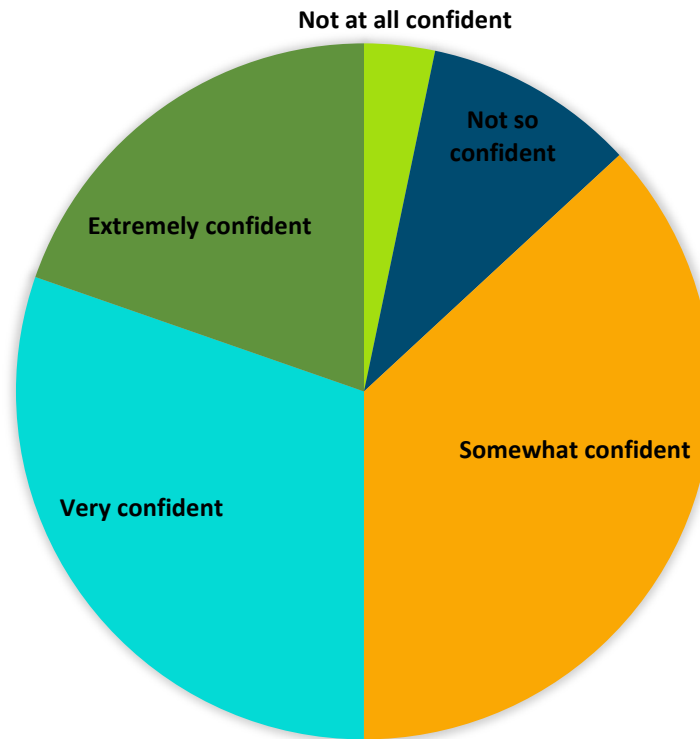
# What would be the main drivers for your hospitals revenue to return? (Check all that apply)

What would be the main drivers for your hospitals revenue to return? (Check all that apply)



# Future Outlook: How confident are you business will return to normal?

NOW LOOK AHEAD, HOW CONFIDENT ARE YOU BUSINESS WILL RETURN TO NORMAL?



# Now pull out your crystal ball, When do you feel business could get back to normal or improve?

Now pull out your crystal ball, when do you feel your business could get back to normal or improve?

