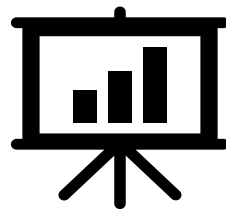




independentvets

# COVID - 19 Veterinary Hospital Survey 3 Results



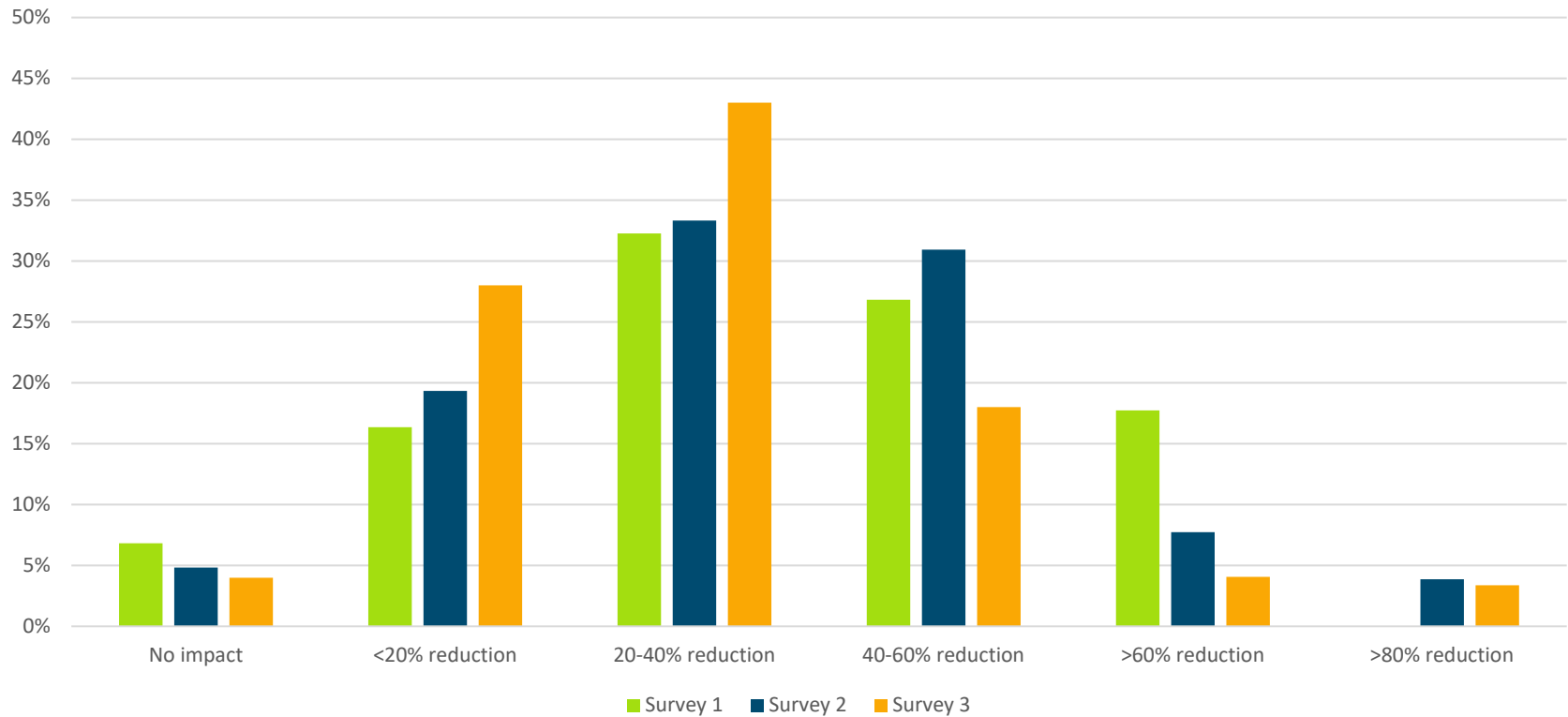
# Thank you to all the essential Veterinary Employees!

- We received over 200 survey responses for the third Survey on COVID-19 veterinary hospital survey. Over 80% of respondents were in the Northeast U.S. and our data is focused on that area.
- This is the third survey we completed to provide a broad overview of how the COVID-19 pandemic is impacting the clinical, operations and financial performance in the animal health industry.
- We trended the data from Week 2 (3.27.20) and Week 5 (4.13.20) and Week 7 (4.27.20) for hospital respondents in the Northeast region.
- If you would like to be part of future surveys, please [click here](#) (enter “Survey” in the message box)



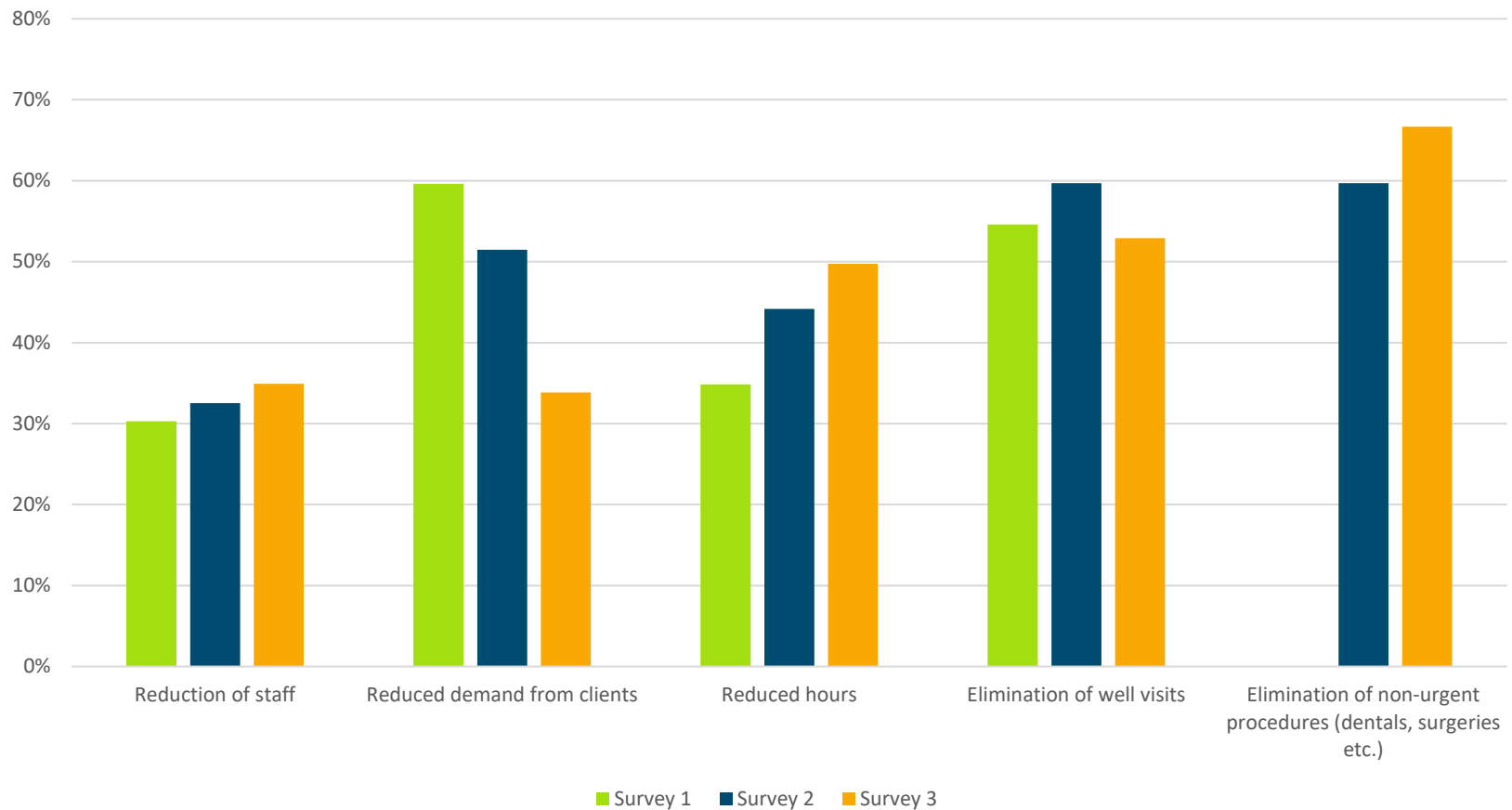
# What impact is COVID-19 having on your daily appointment schedule?

What impact is COVID-19 having on your daily appointment schedule?

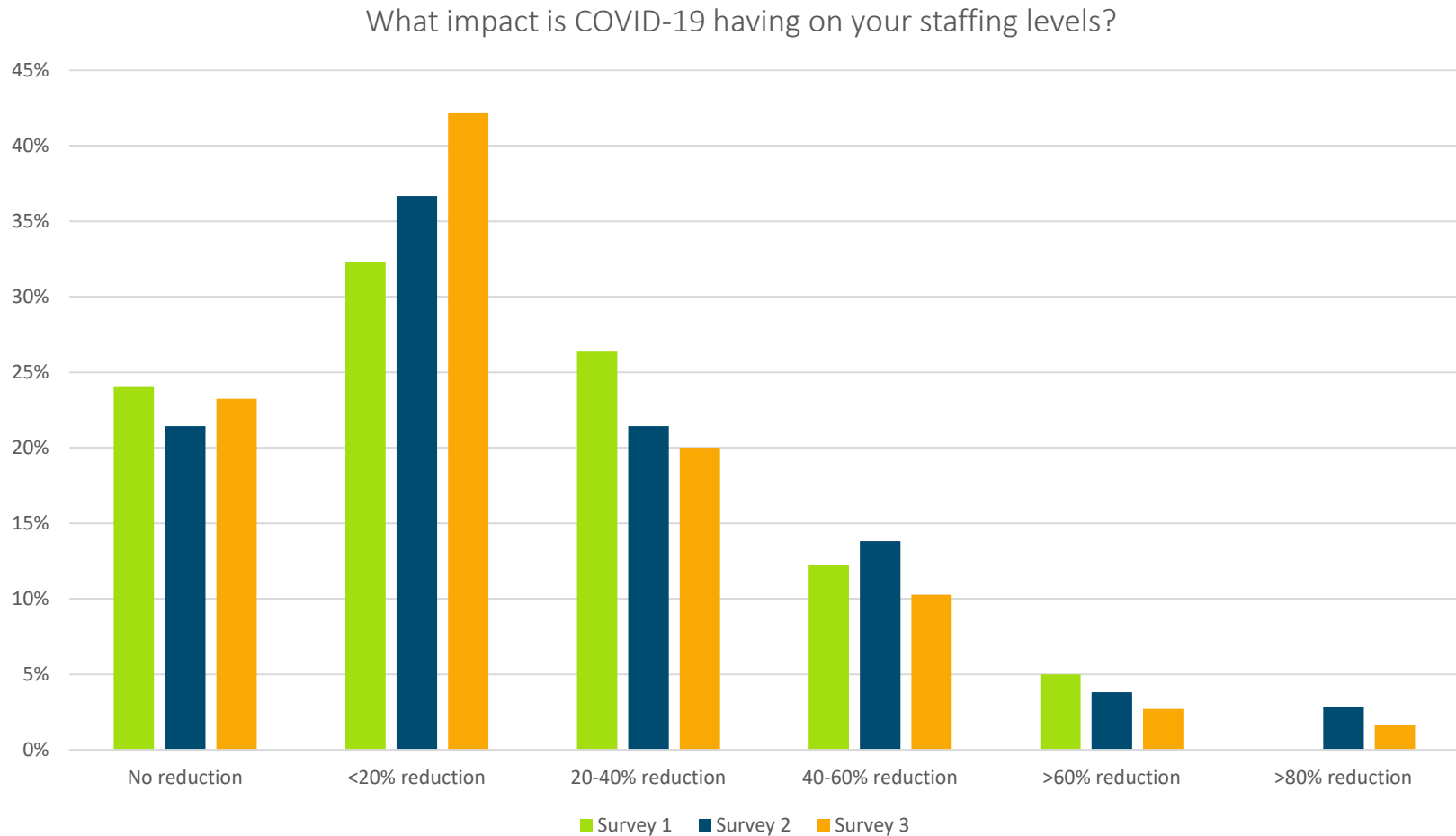


# What are the main drivers for the reduction in appointments?

What are the main drivers for the reduction in appointments?

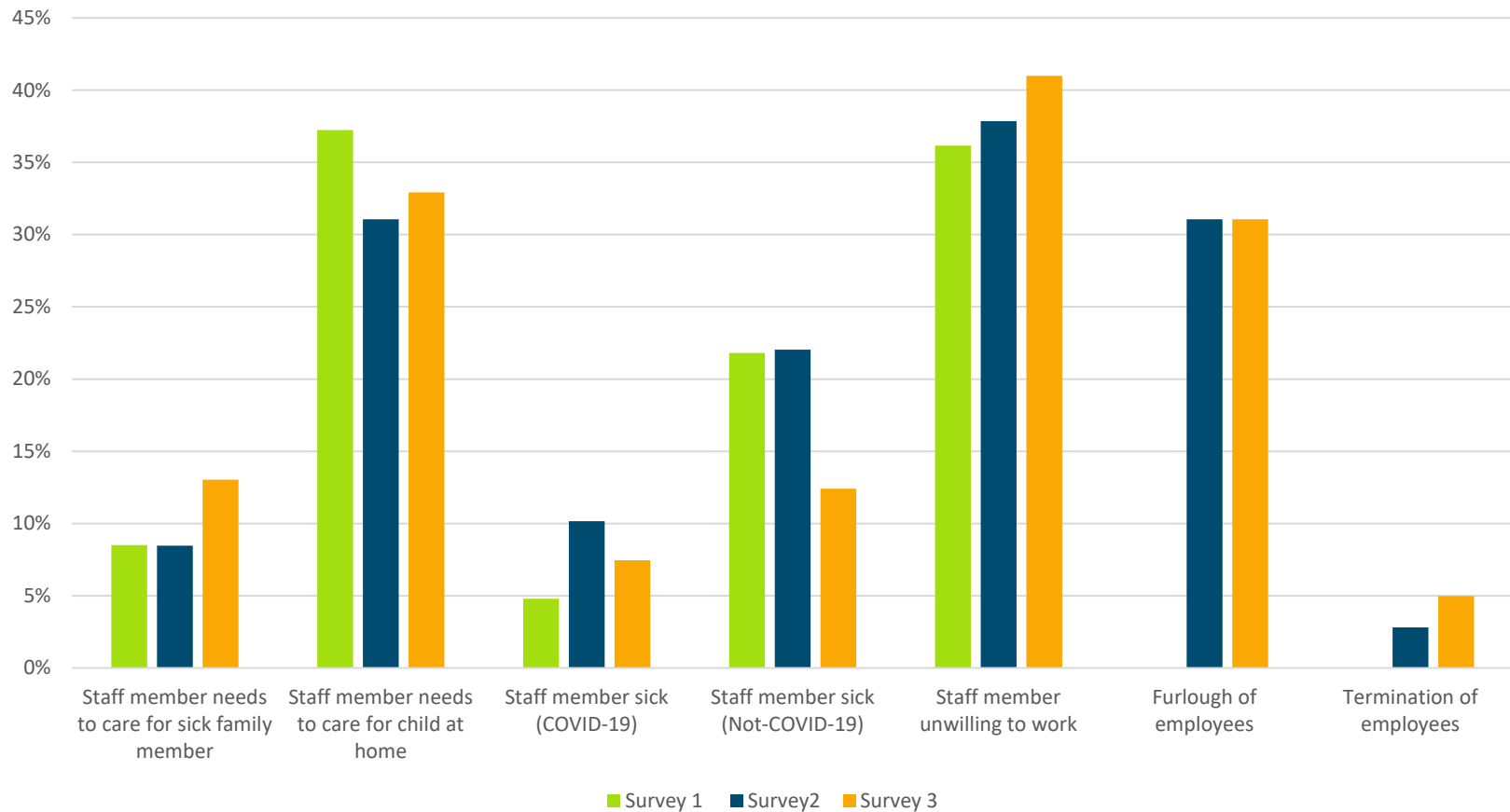


# What impact is COVID-19 having on your staffing levels?



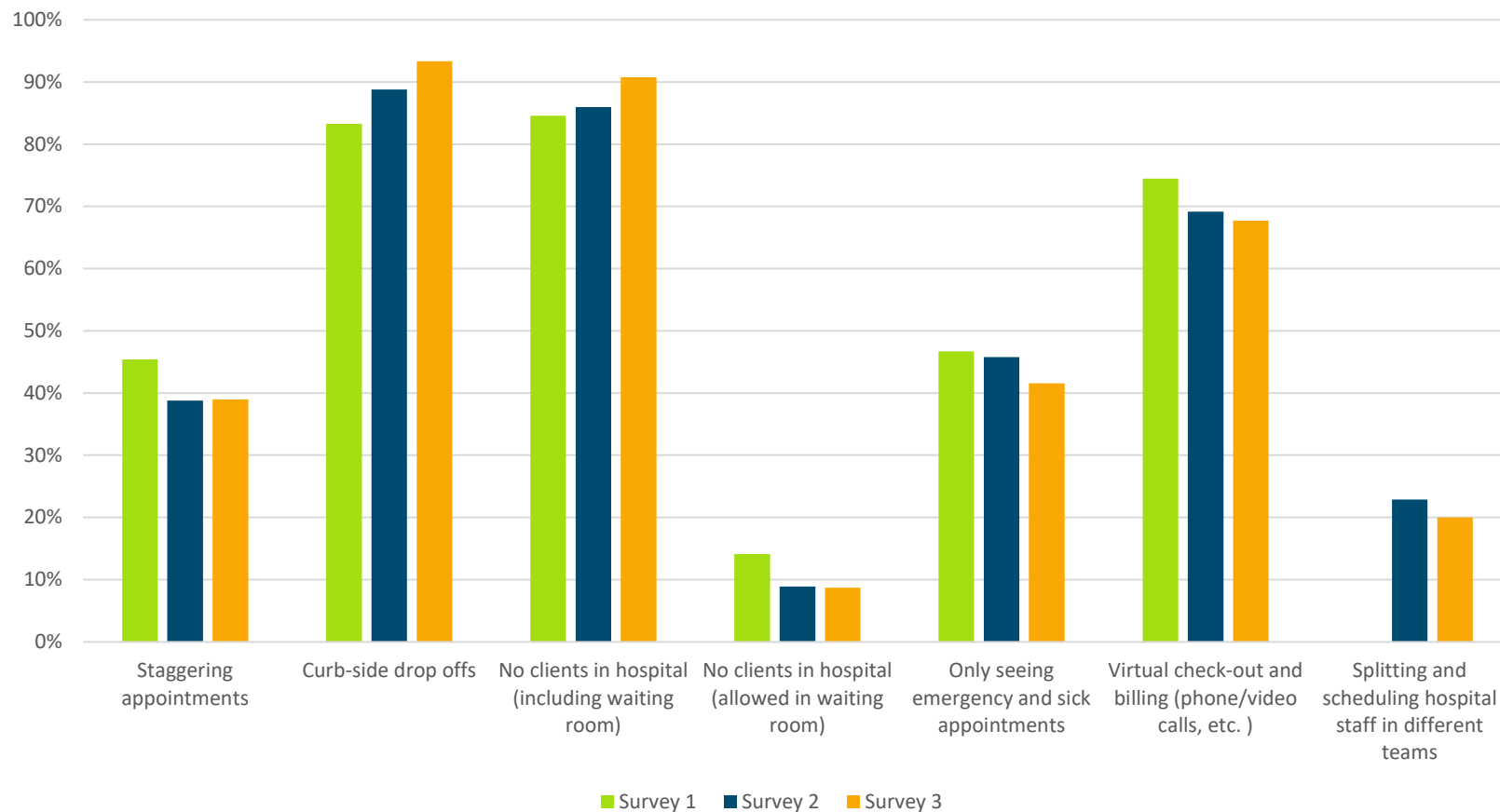
# What are the main drivers for reduction in staff? (Choose all that apply)

What are the main drivers for reduction in staff?



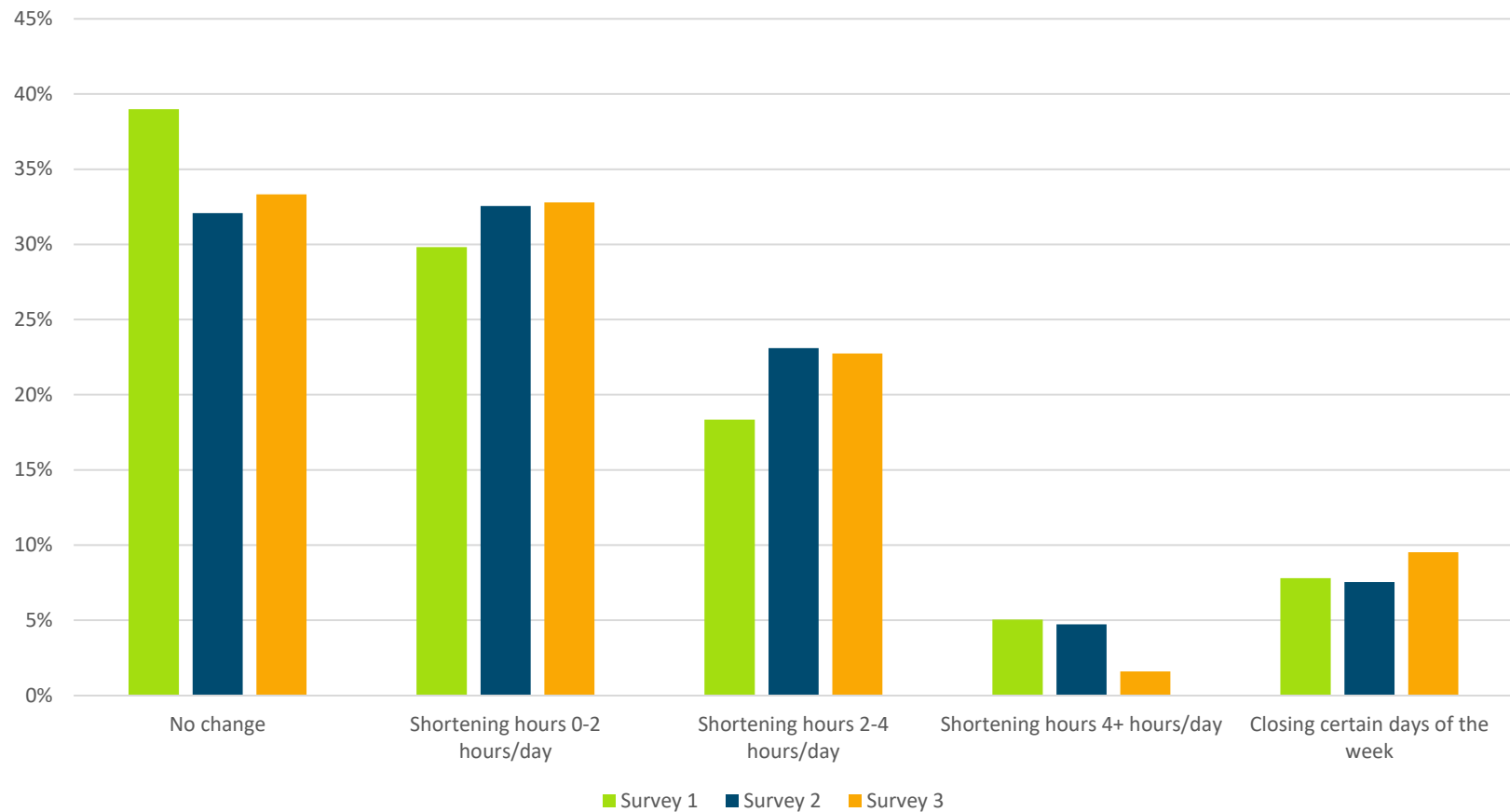
# What operational changes are you making to manage COVID-19 transmission risk? (Choose all that apply)

What operational changes are you making to manage COVID-19 transmission risk?



# What changes are you making to hospital operating hours?

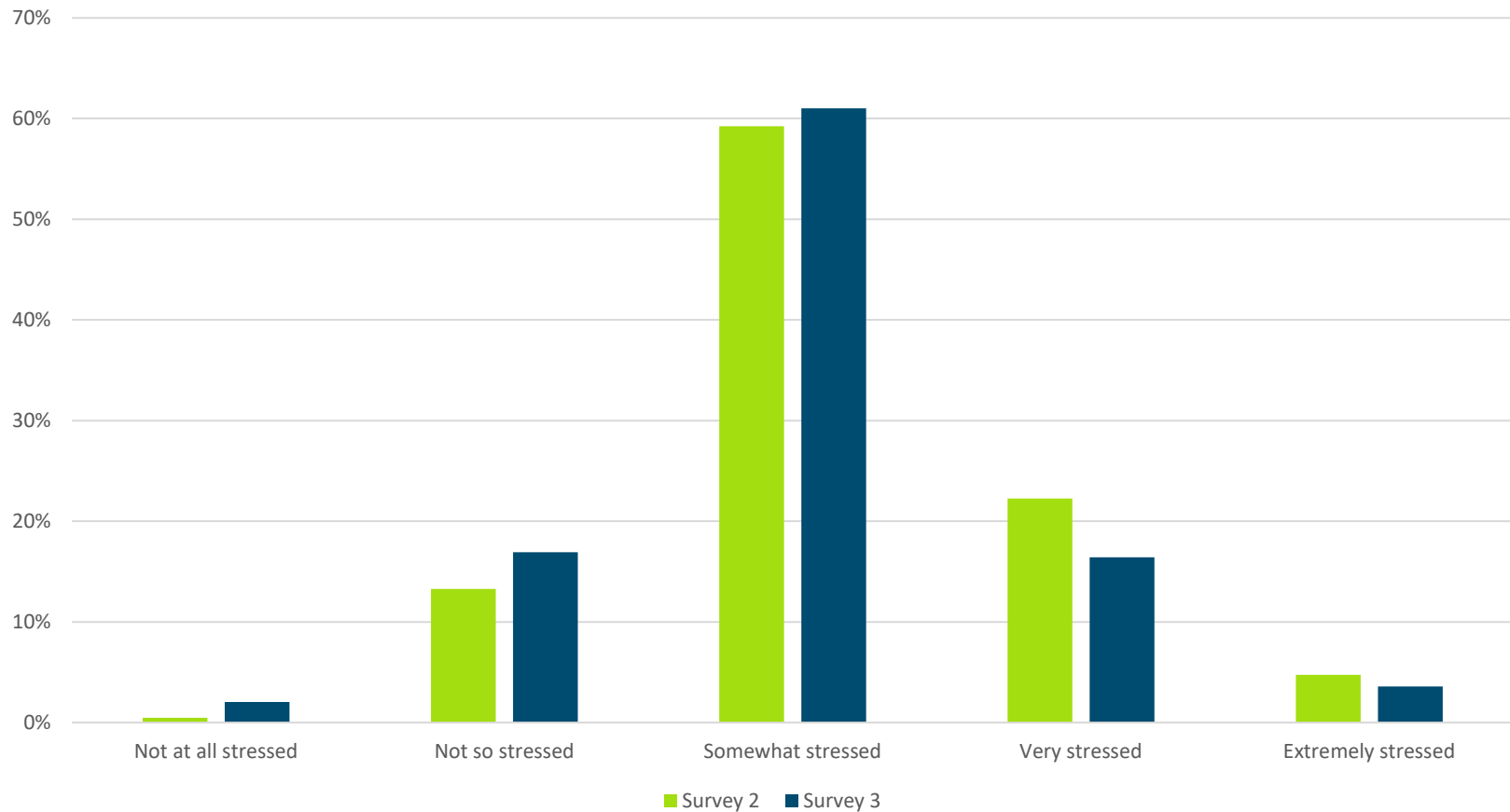
What changes are you making to hospital operating hours?





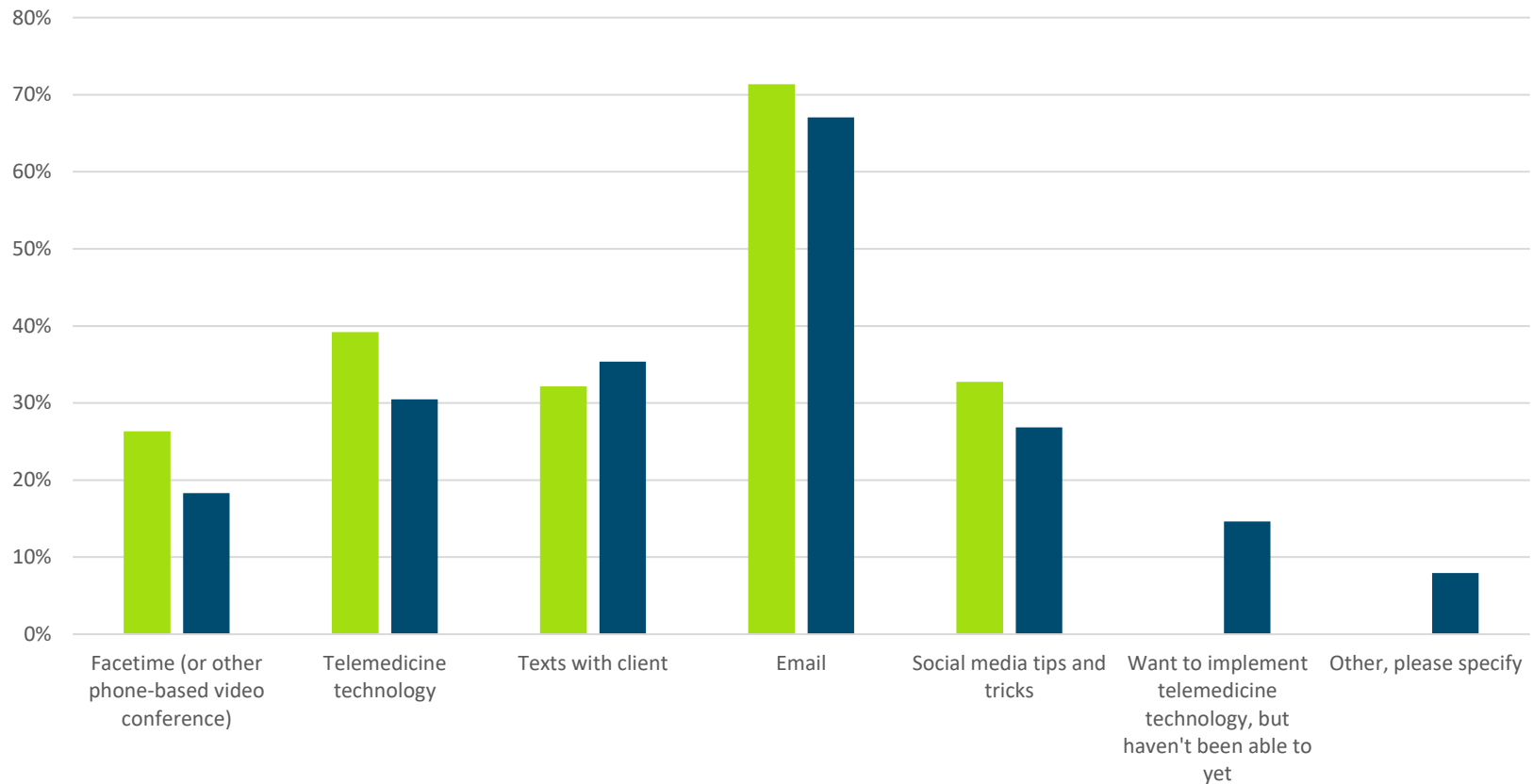
# How would you rank the stress level of your clinical team?

How would you rank the stress level of your clinical team?



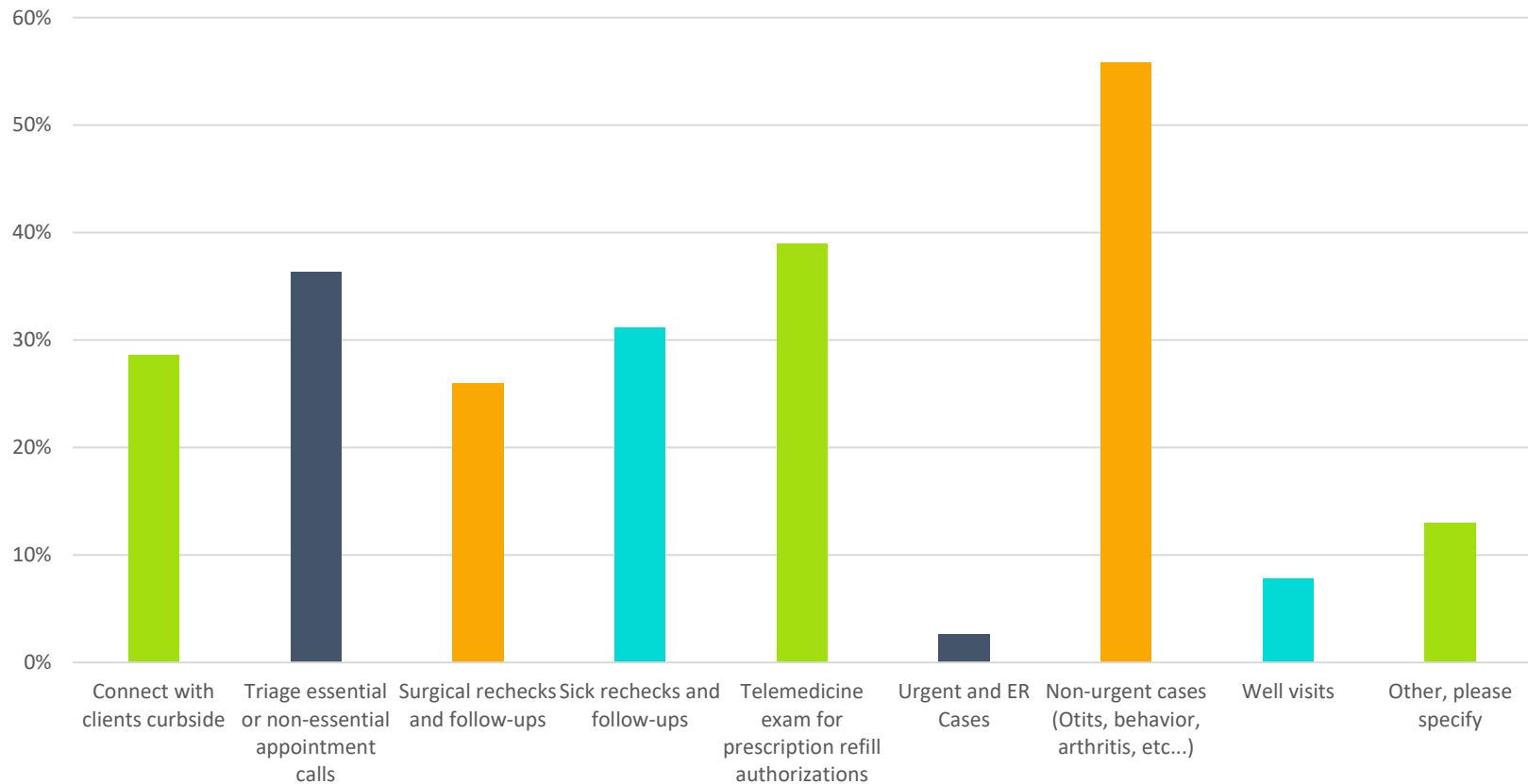
# Are you using any new tools to manage pets that cannot come into the office? (check all that apply)

Are you using any new tools to manage pets that cannot come into the office? (Check all that apply).

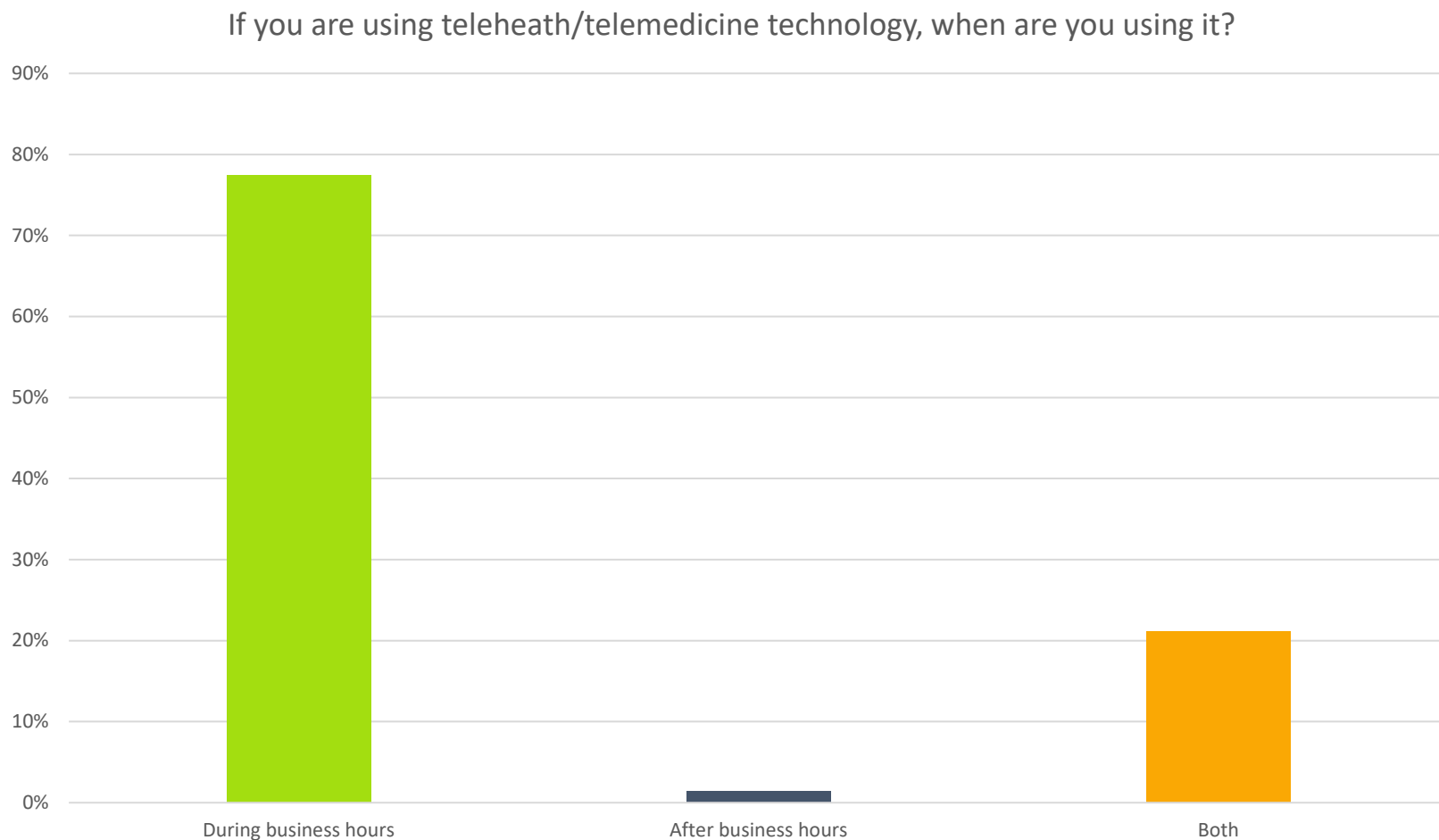


# If you are using telehealth/telemedicine technology, how are you using it? (Check all that apply).

If you are using telehealth/telemedicine technology, how are you using it? (Check all that apply).

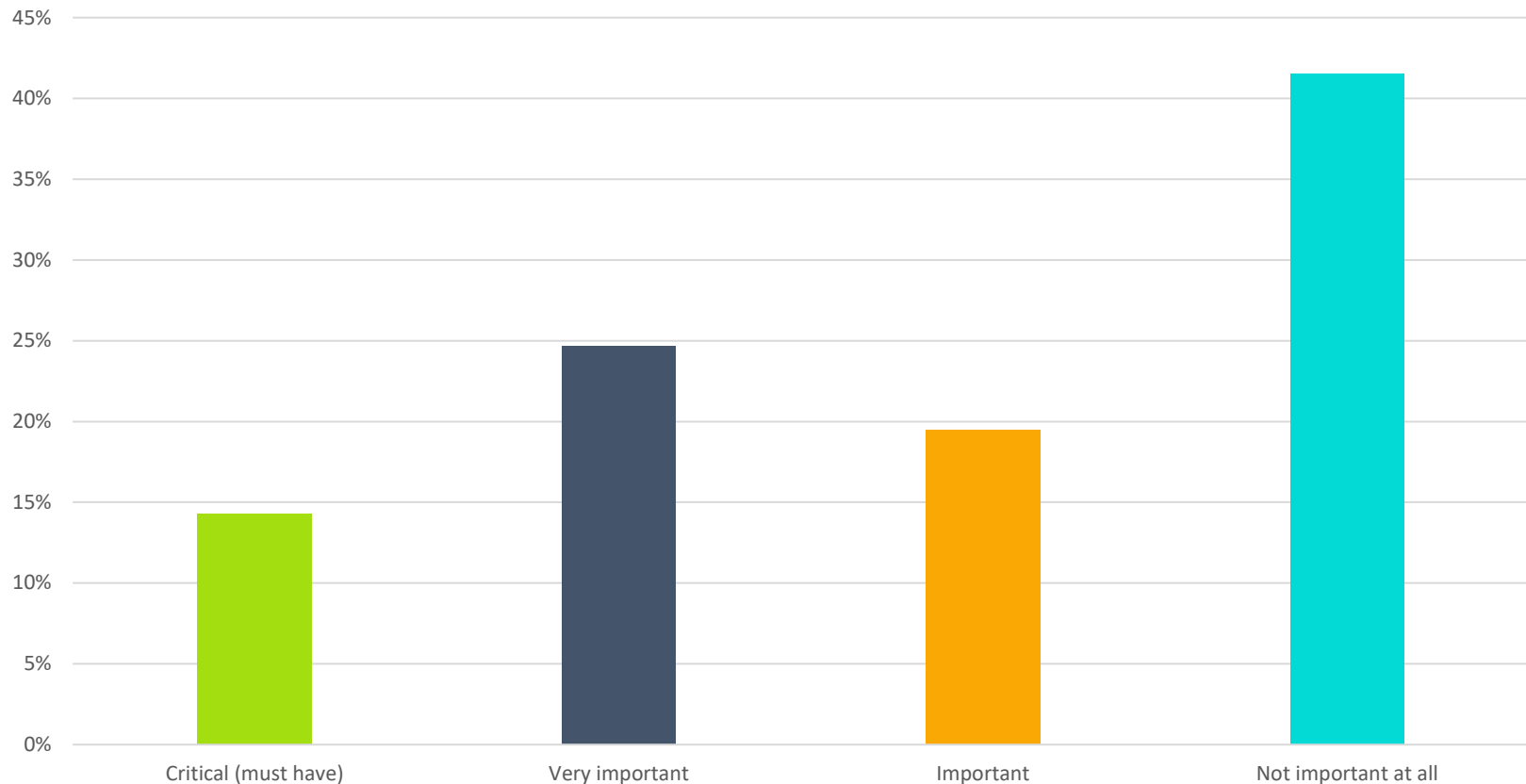


# If you are using telehealth/telemedicine technology, when are you using it?

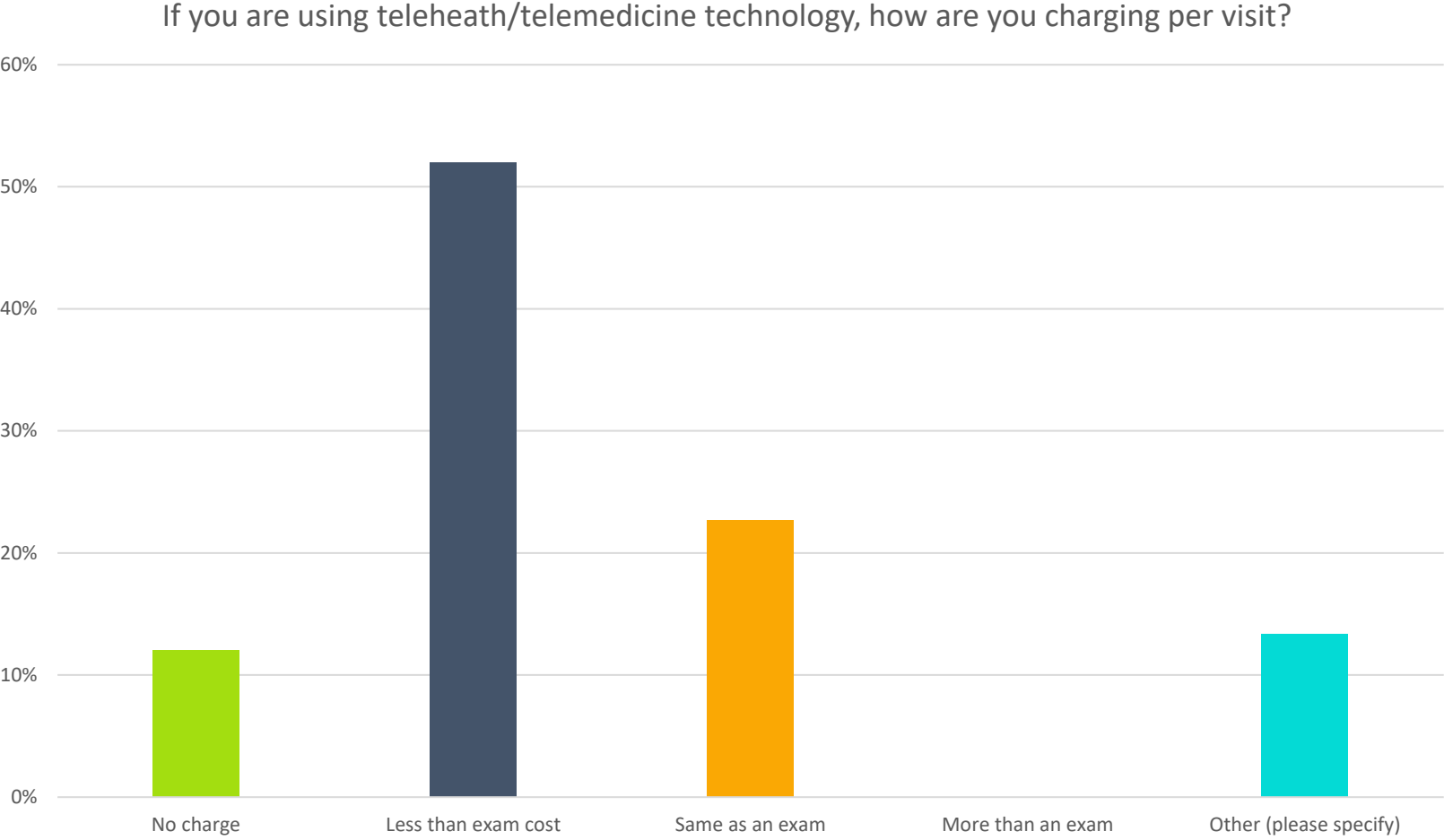


# If you are using telehealth/telemedicine technology, how important is it that the software connects with your practice management software?

If you are using telehealth/telemedicine technology, how important is it that the software connects with your practice management software?

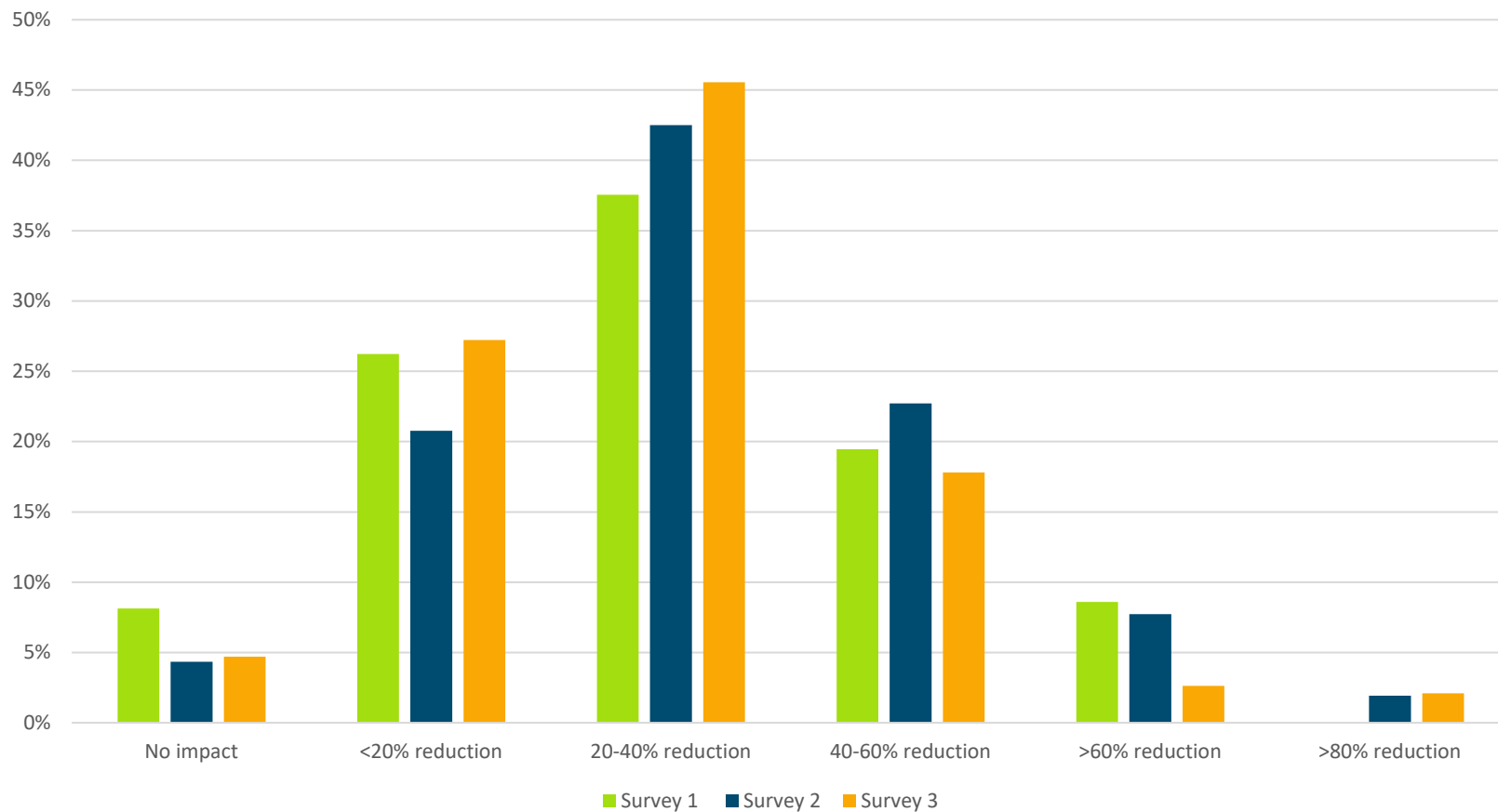


# If you are using telehealth/telemedicine technology, how are you charging per visit?



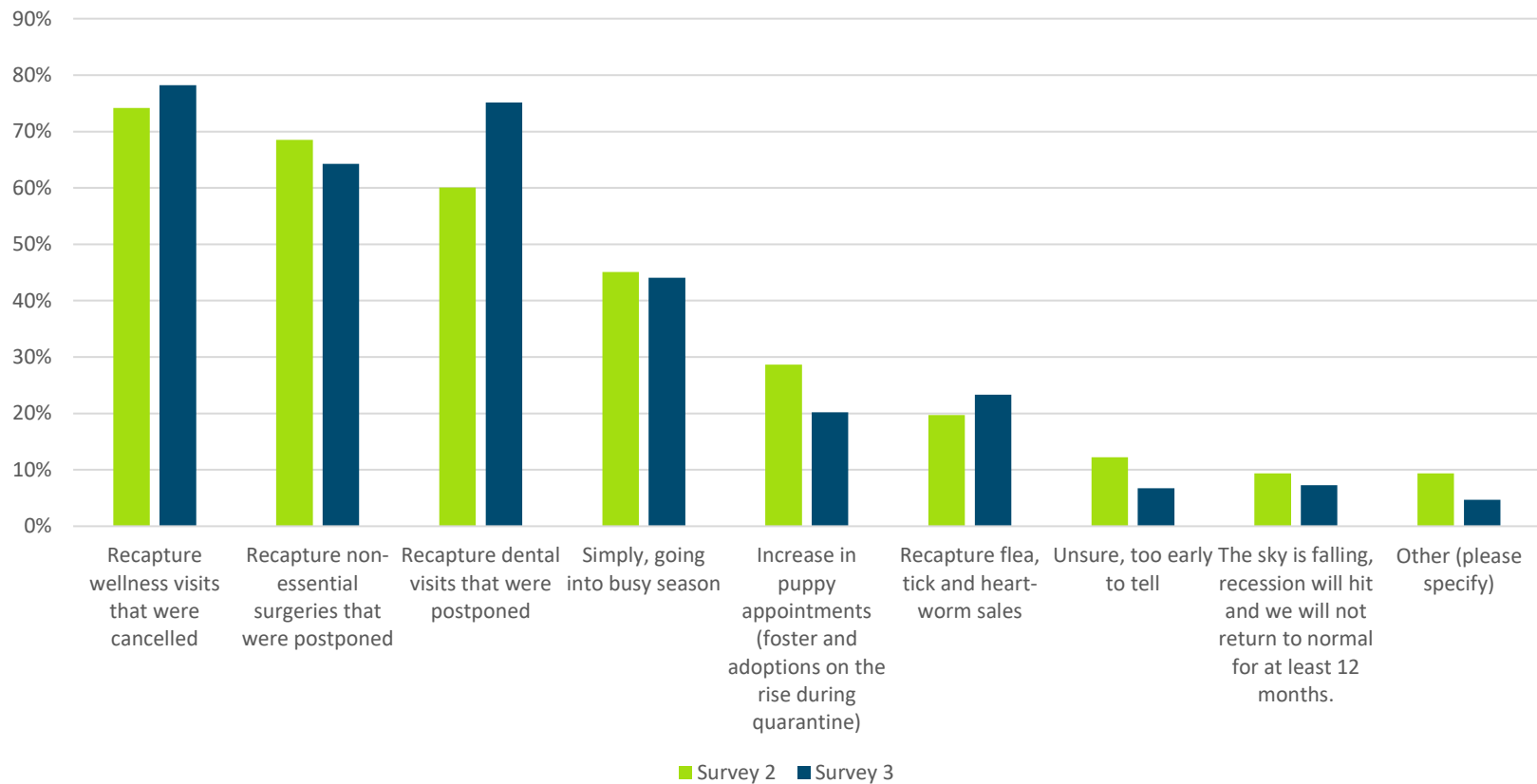
# What impact is COVID-19 having on the revenue of your hospital?

What impact is COVID-19 having on the revenue of your hospital?



# What would be the main drivers for your hospitals revenue to return? (Check all that apply)

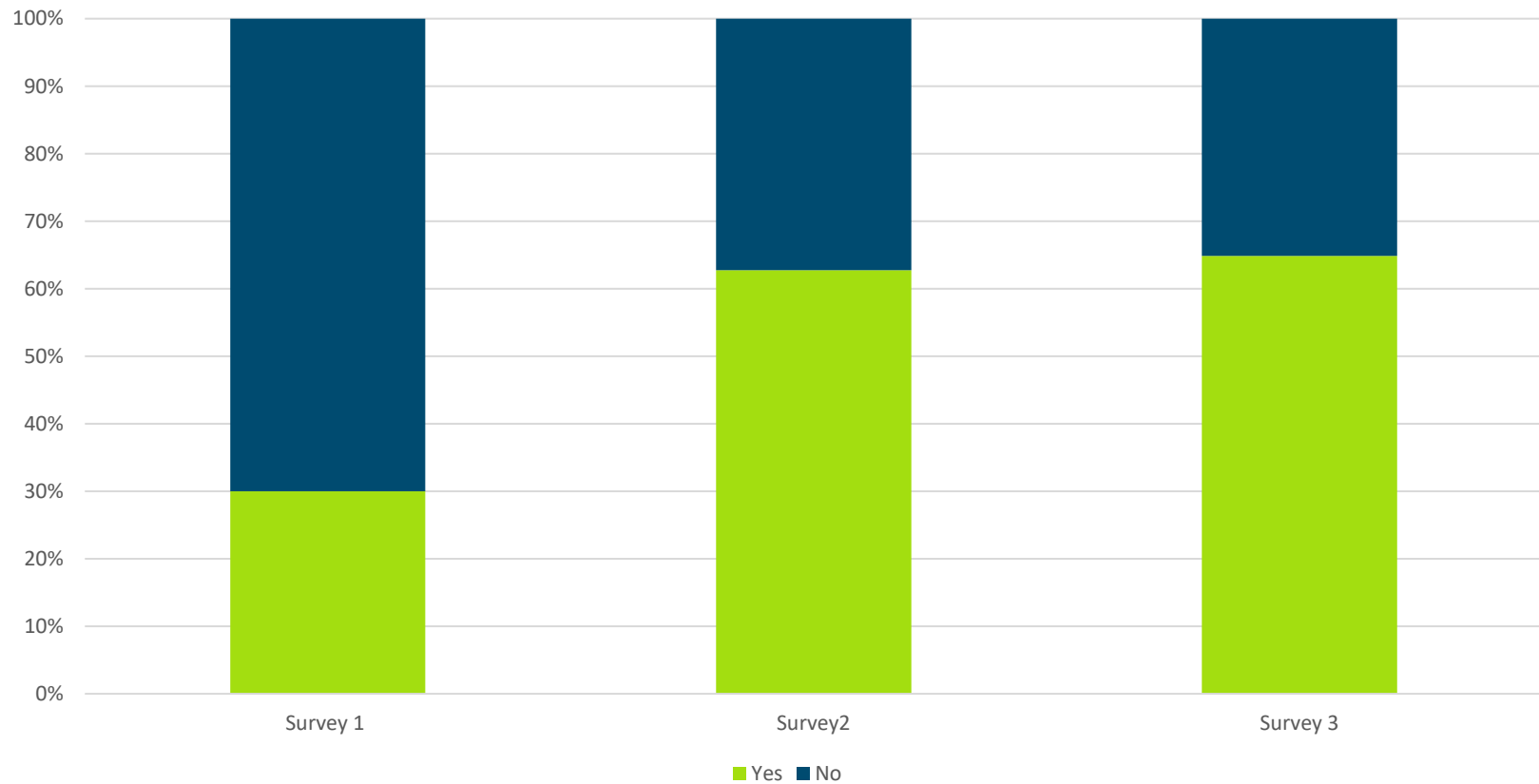
What would be the main drivers for your hospitals revenue to return? (Check all that apply)





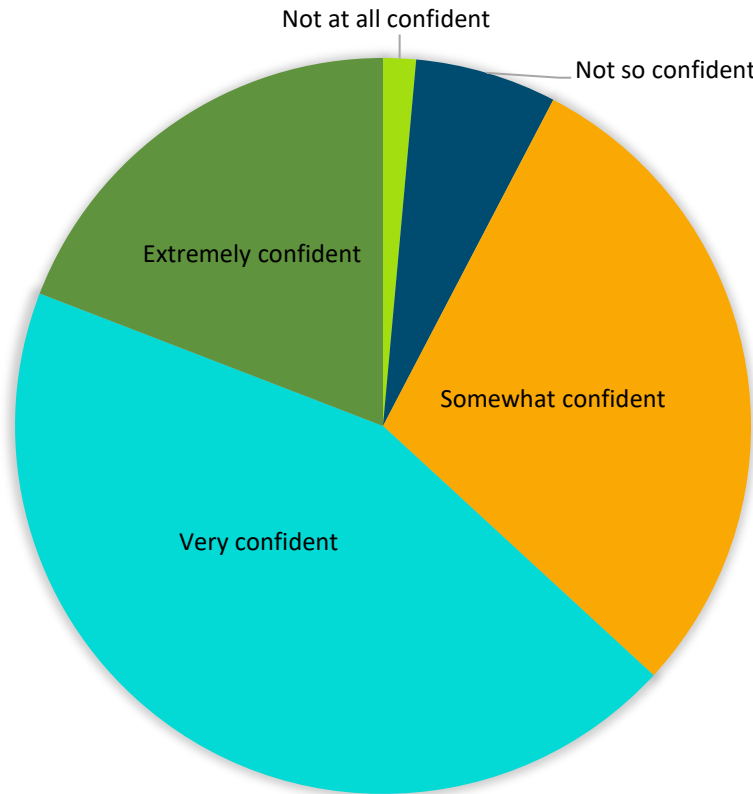
# Have you or will you be applying for a loan/assistance with banks, local, state or federal agencies?

Have you or will you be applying for a loan/assistance with banks, local, state or federal agencies?



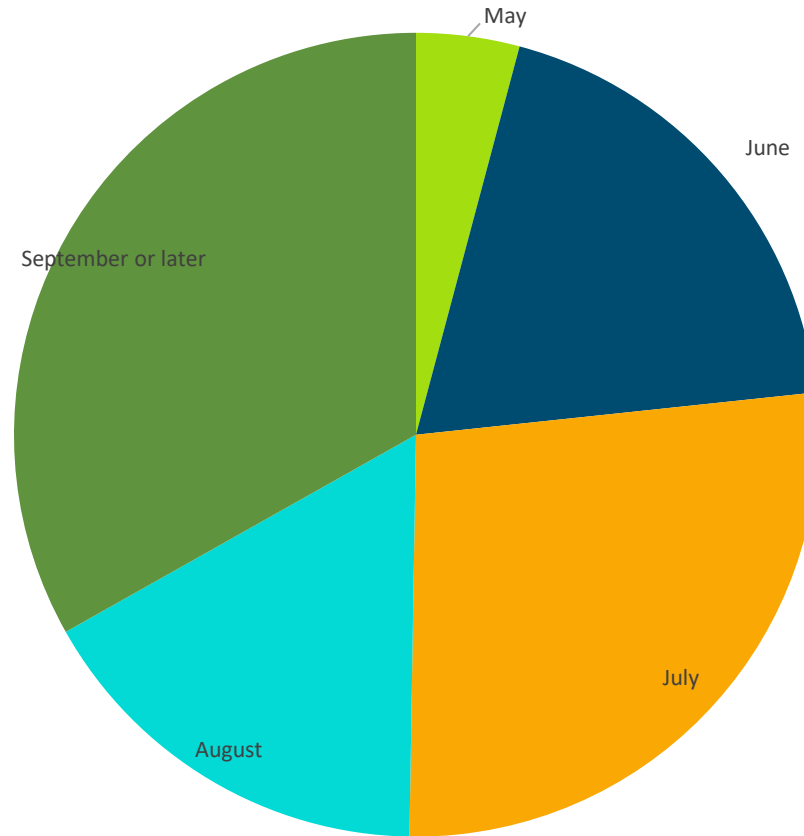
# Future Outlook: How confident are you business will return to normal?

Now look ahead, how confident are you business will return to normal?



# Crystal ball: When do you feel your business could return to normal or improve?

Now pull out your crystal ball, when do you feel your business could get back to normal or improve?



# Which of the following are most important before your hospital will resume well visits and elective procedures?

Which of the following are most important before your hospital will resume well visits and elective procedures?

